



Integrated Services Agency – Sacramento ANNUAL OUTCOMES REPORT

July 2023 – June 2024

WHAT WE DO

INTEGRATED SERVICES AGENCY- SACRAMENTO (ISA-S) provides psychosocial rehabilitation and recovery services for adults with psychiatric disabilities and extended histories of long-term hospitalization. ISA Sacramento's goal is to help individuals "Take charge of their lives" through informed decision-making along with psychiatric, rehabilitative, and psychosocial support. Services are based on the individual's long-term goals and desired results. ISA Sacramento operates with teams comprised of Behavioral Health Associates and Behavioral Health Specialists who also include Peer Mentors who are responsible for a caseload and provide support services daily through groups and peer mentoring.



24/7 crisis response, and risk management; hospitalization support; psychoeducation



Social and Recreational activities; community outings, individual and group counseling



Community Housing; mobility support; respite care to members

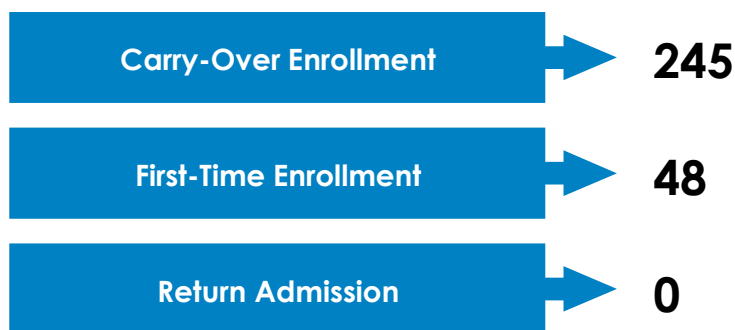
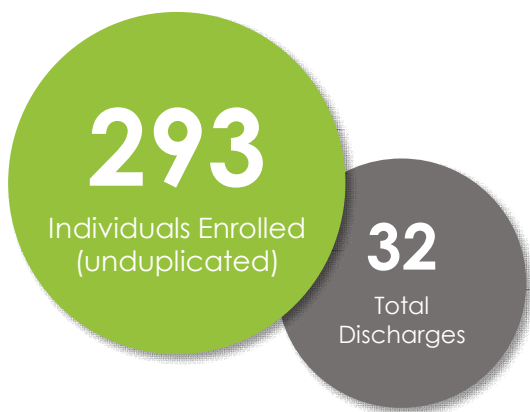


Employment assistance; daily living skills training; budget management



Patients' Rights education and advocacy

CENSUS



DEMOGRAPHICS

	#
Age Group	
18 – 25 years (TAY)	2
26 – 59 (Adult)	228
60+ (Older Adult)	63
Race	
American Indian/Native Alaskan	9
Asian/Pacific Islander	21
Black/African-American	82
Multi-Racial	2
Other Race	39
White/Caucasian	140
Gender	
Female	115
Male	176
Other (Includes transgender, undetermined gender)	2
Primary Language	
English	287
French	1
Other (Non-English)	1
Russian	2
Spanish	1
Vietnamese	1

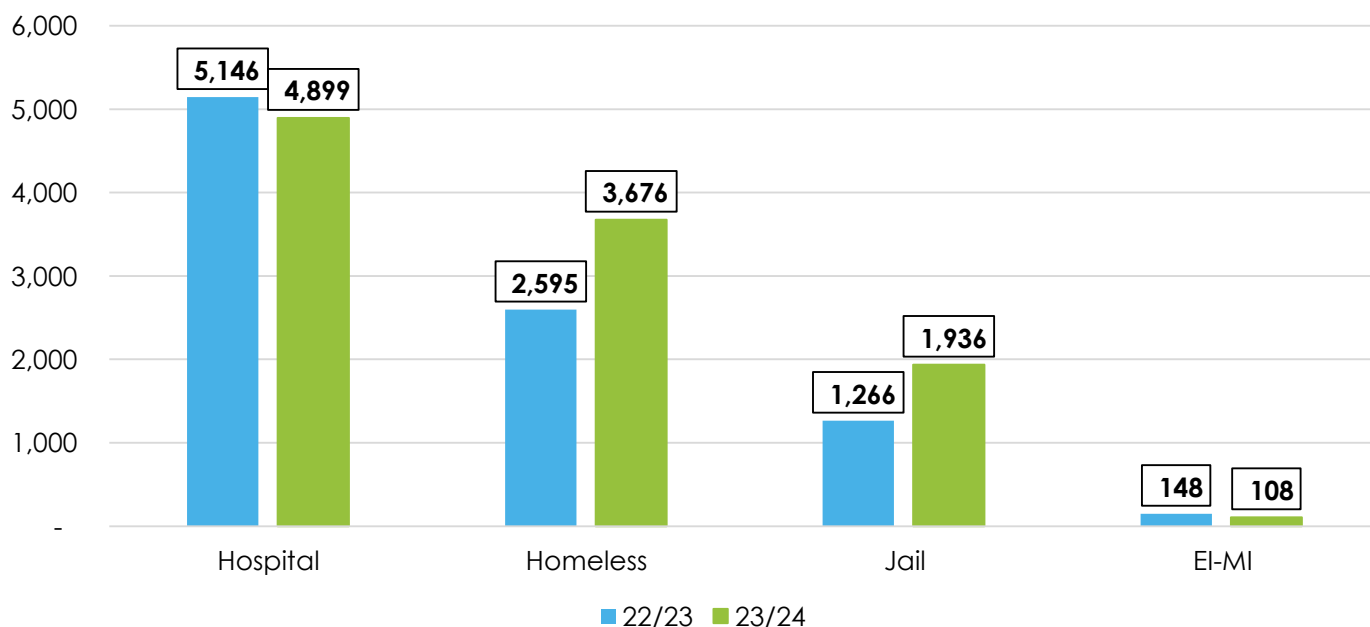
	#
Primary Diagnosis	
Bipolar and Related Disorders	22
Depressive Disorders	15
Personality Disorders	4
Schizophrenia Spectrum and Other Psychotic Disorders	244
Trauma- and Stressor Related Disorders	8
City of Residence	
Carmichael	5
Citrus Heights	6
Elk Grove	4
Elverta	1
Folsom	2
Galt	7
North Highlands	1
Orangevale	3
Rancho Cordova	5
Rio Linda	1
Sacramento	256
Outside Sacramento County	2

DOMAIN OUTCOMES

A total of 273 individuals were served in the 22/23 fiscal year and 293 individuals were served in the 23/24 fiscal year. The first graphic below is a comparison of all clients served in 22/23 versus all those served in 23/24. The second graphic compares only those individuals served in the 22/23 fiscal year who continued to be served in the 23/24 fiscal year (n=189).

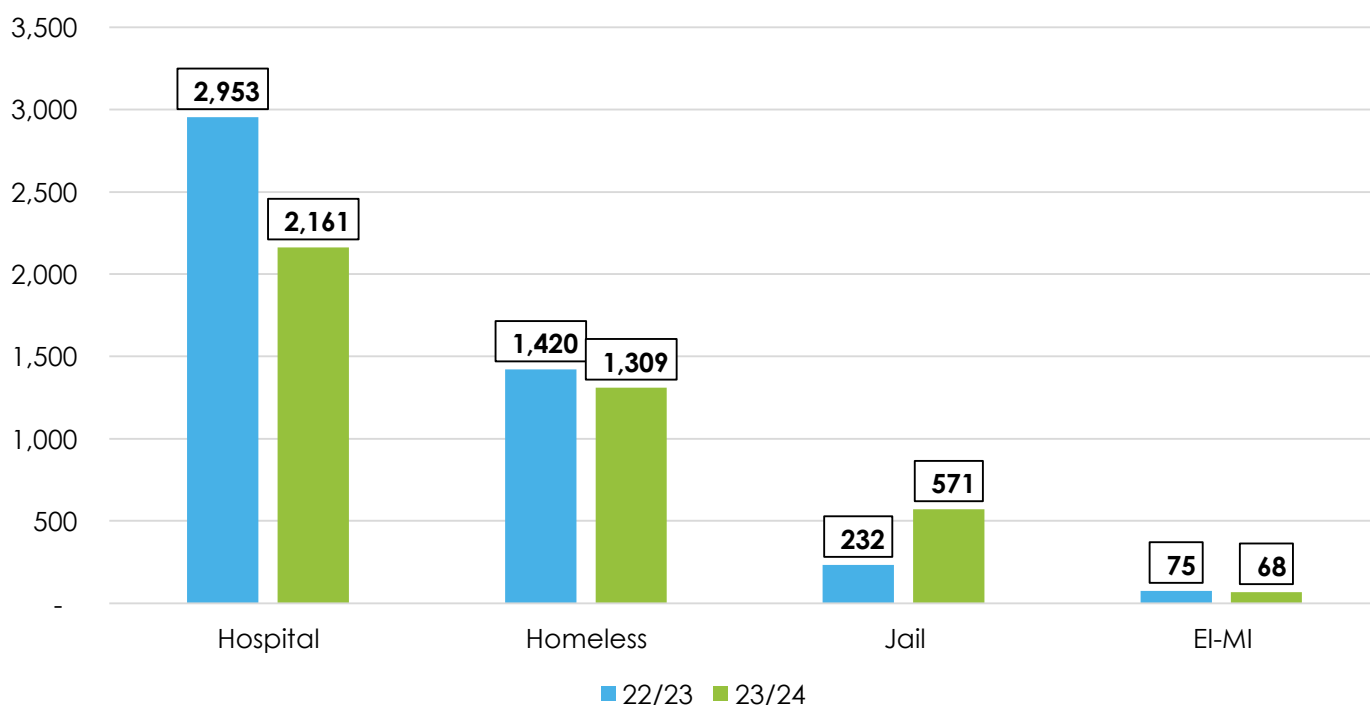
22/23 vs 23/24 Fiscal Year (FY)

All Clients Served



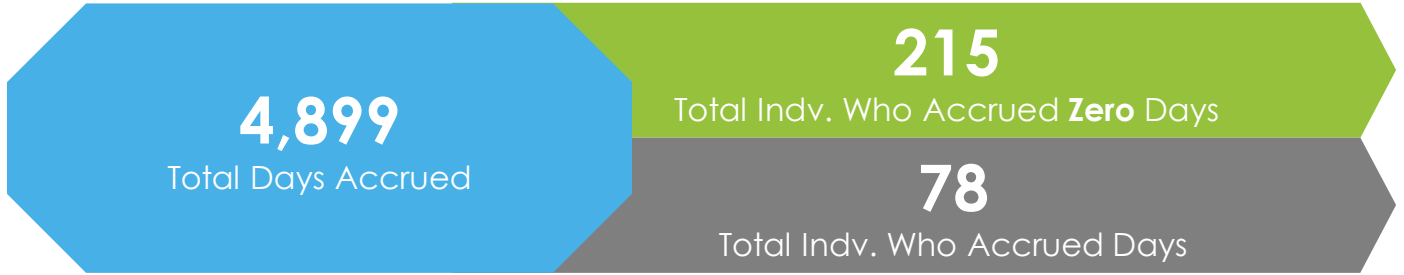
22/23 vs 23/24 Fiscal Year (FY)

189 Clients Served BOTH Fiscal Years

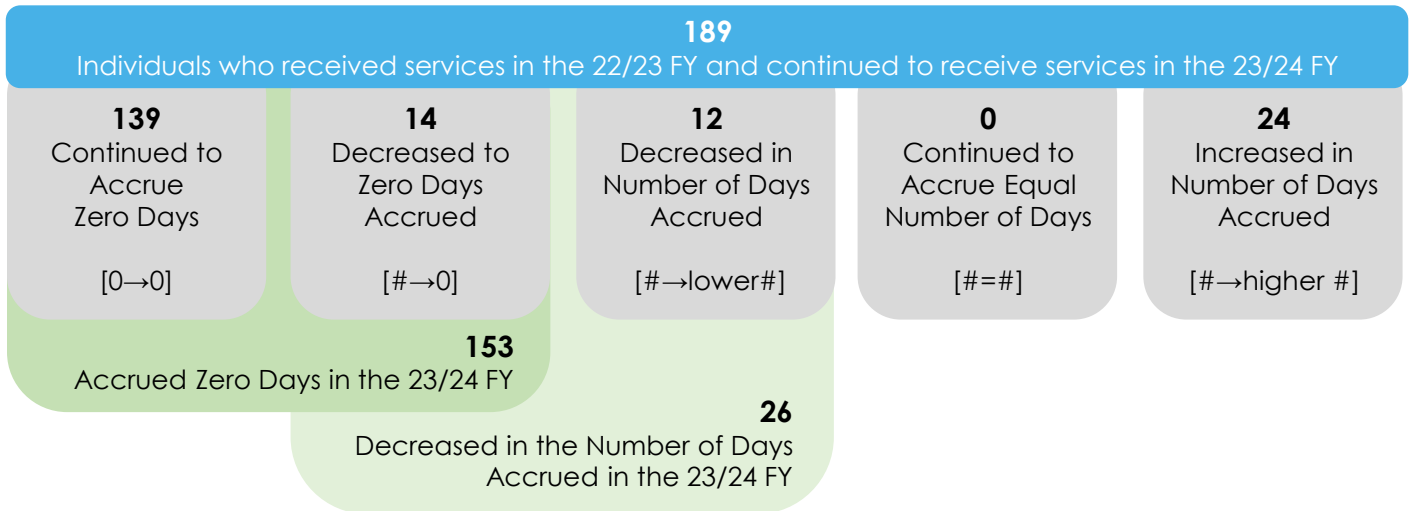


PSYCHIATRIC HOSPITAL DAYS

All Clients Served in the 23/24 FY

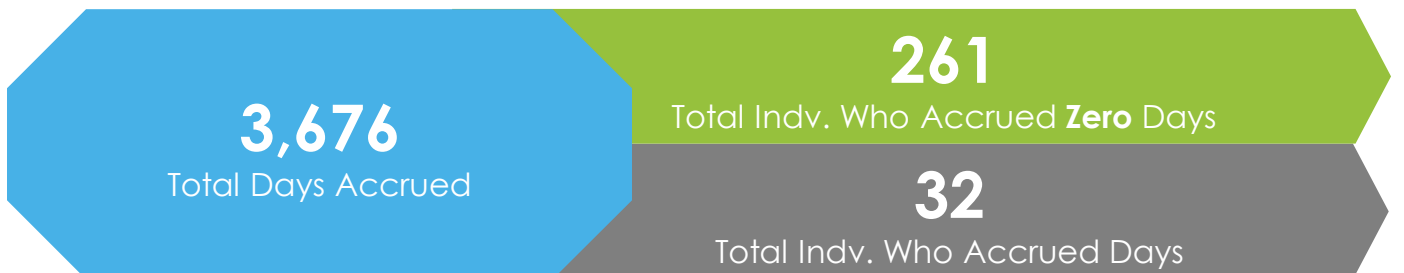


Pre/Post Comparisons of Individuals Served Both FYs

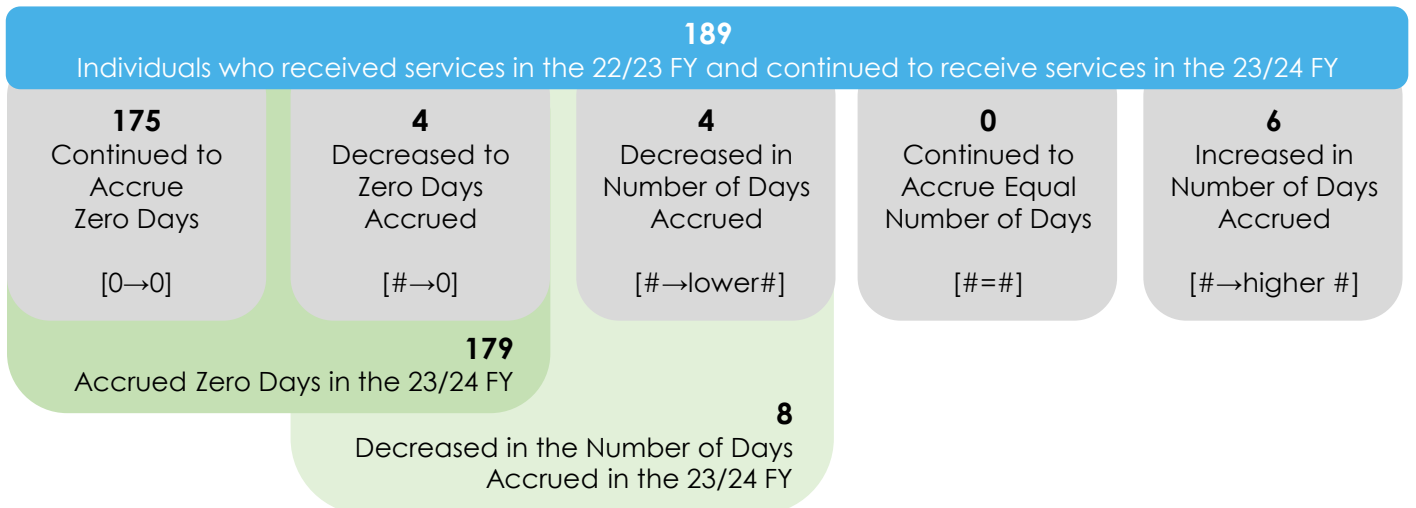


HOMELESS DAYS

All Clients Served in the 23/24 FY

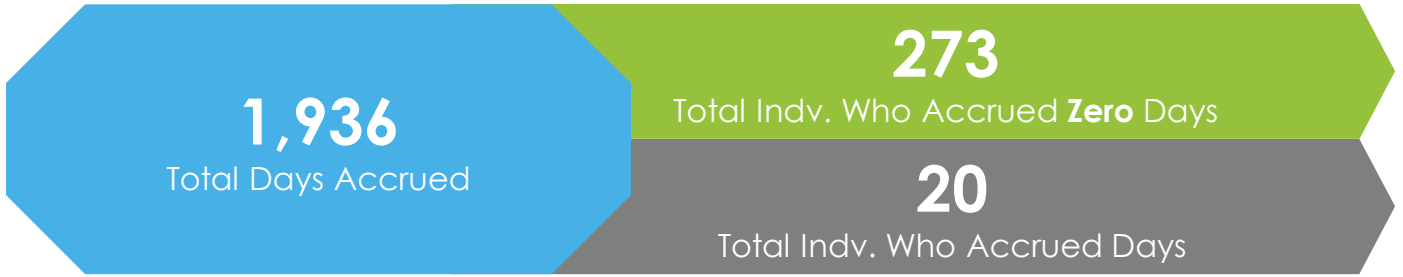


Pre/Post Comparisons of Individuals Served Both FYs

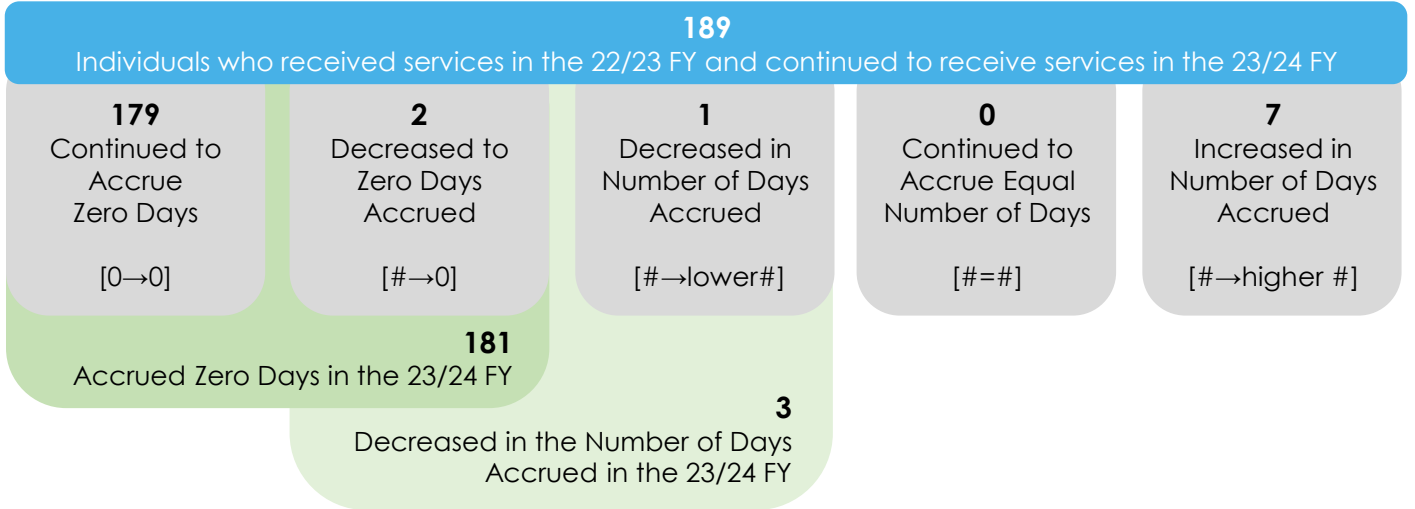


JAIL DAYS

All Clients Served in the 23/24 FY

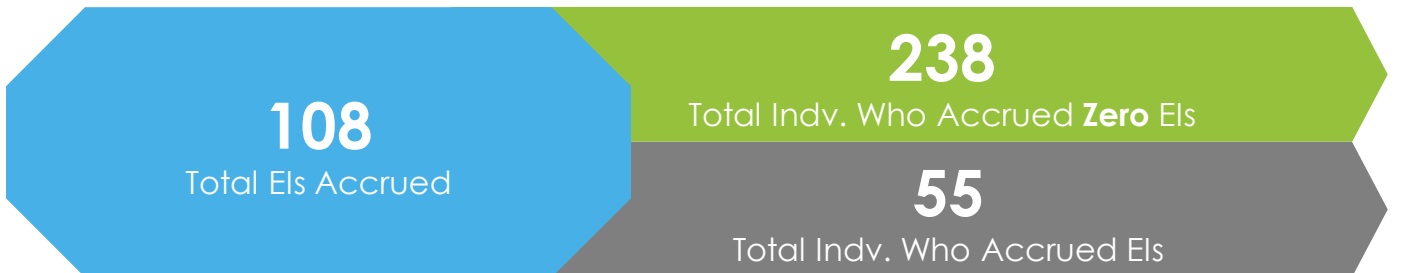


Pre/Post Comparisons of Individuals Served Both FYs

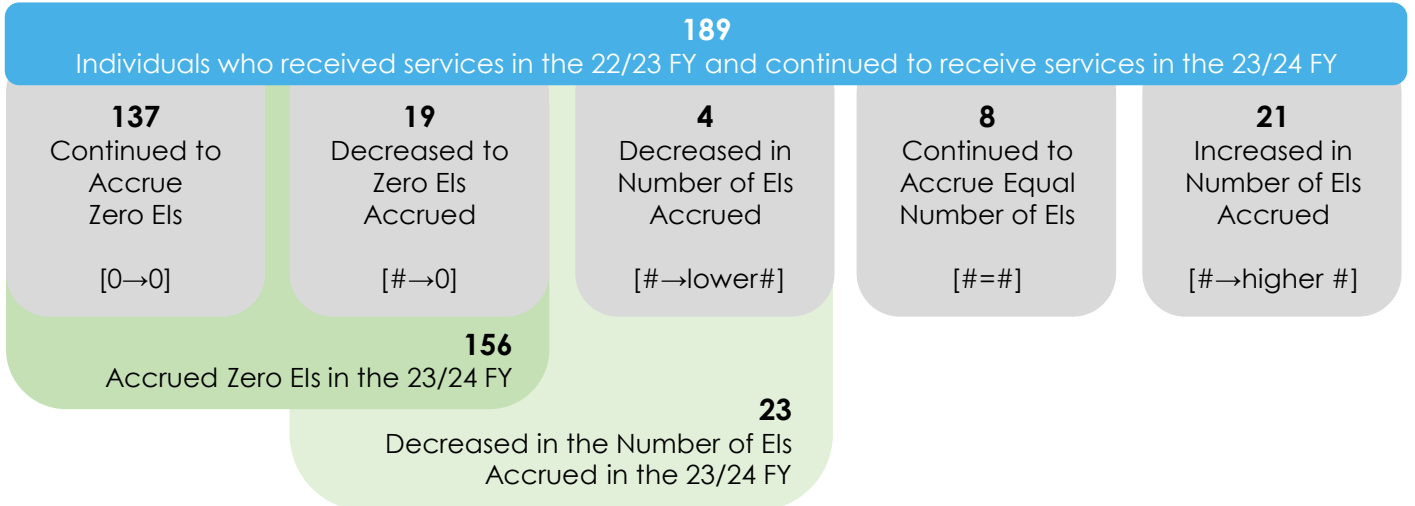


EMERGENCY INTERVENTIONS (EIs)

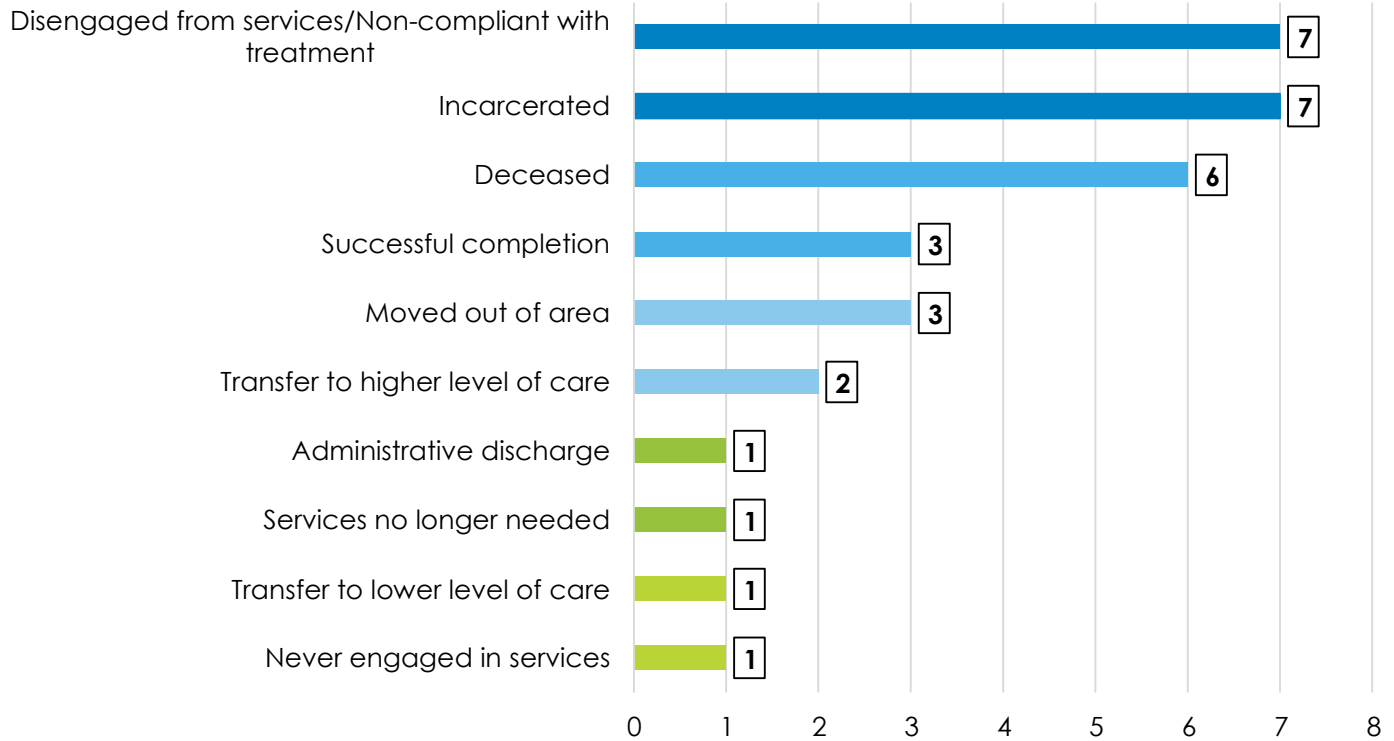
All Clients Served in the 23/24 FY



Pre/Post Comparisons of Individuals Served Both FYs

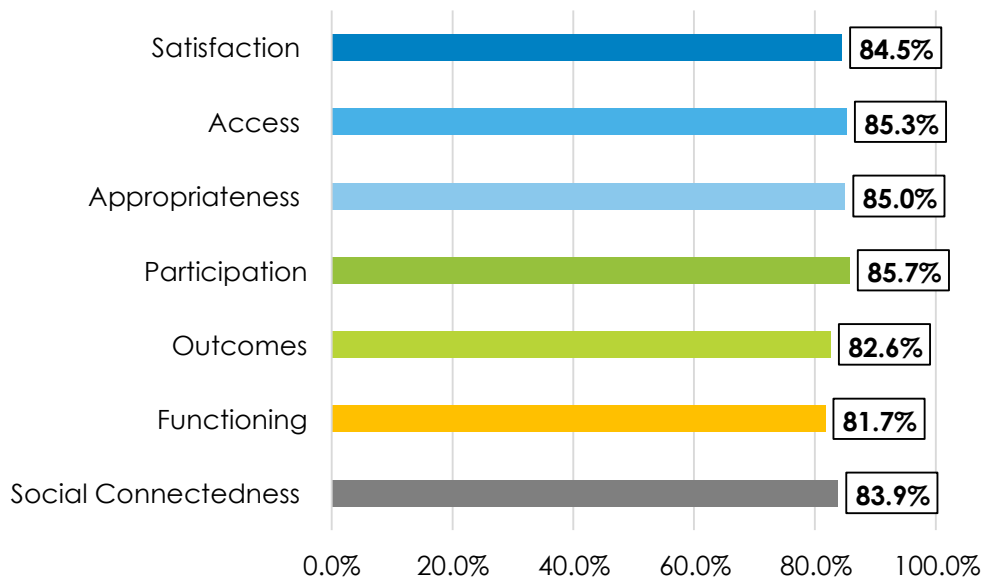
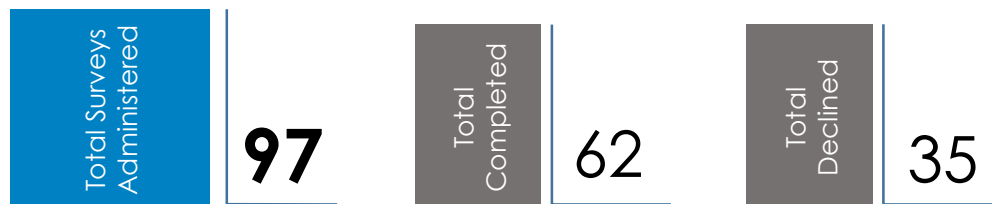


DISCHARGES



CLIENT SATISFACTION

Level of Satisfaction by Domain



This report was developed and distributed by
Turning Point Community Program's
Outcomes & Evaluation Department



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