

Garden Gate Respite (GGR)

ANNUAL REPORT

July 2023 - June 2024

WHAT WE DO

GARDEN GATE RESPITE (GGR) provides short-term crisis housing for individuals with known or suspected mental illness, who are at risk for homelessness, incarceration, victimization or psychiatric hospitalization. The center is a home-like setting and consists of two houses (11 bed total capacity) in a residential area. We are open 24/7, year-round and there is no cost for services.

Together with Stanislaus County Behavioral Health and Recovery Services (BHRS), its contractors, and other community organizations, we work to empower guests in moving toward recovery through case management and support services focused on addressing basic needs, developing resources and resiliency.



Peer support, nightly activity groups (Dual Recovery Anonymous, arts & crafts, poetry night, bingo night)



Connection with Outreach and Engagement through BHRS and its contractors



On-site Personal Service Coordinators (PSC) provide access to community resources after assessing individuals' needs

CENSUS & SERVICE UTILIZATION



*The 157 return admissions were accrued by 96 individuals.

| | Average Length of Stay | Average Daily Population |
|----------|------------------------|--------------------------|
| Jul 2023 | 5.6 | 9.8 |
| Aug 2023 | 4.7 | 9.6 |
| Sep 2023 | 6.7 | 9.1 |
| Oct 2023 | 5.2 | 8.3 |
| Nov 2023 | 5.4 | 7.9 |
| Dec 2023 | 5.3 | 9.8 |
| Jan 2024 | 6.5 | 9.5 |
| Feb 2024 | 4.9 | 9.6 |
| Mar 2024 | 6.0 | 10.0 |
| Apr 2024 | 4.8 | 9.5 |
| May 2024 | 6.0 | 9.0 |
| Jun 2024 | 5.1 | 6.9 |

GOAL:

A minimum of 300 clients will receive respite services and support services.



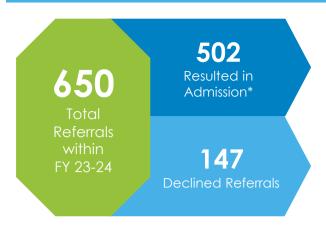
ACTUAL:

502 enrollments took place within the fiscal year.



9.1
Average #
of Guests
Served Daily

REFERRALS



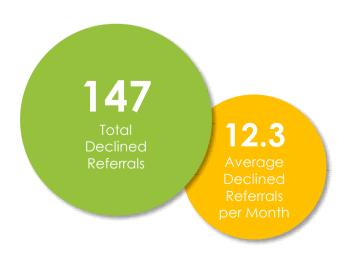
*10 (2.0%) of these were non-residing guests. Non-residing guests are those who were admitted to the program but did not stay overnight.

Referral Source of Non-Residing Guests (duplicated)

| Referral Source | # |
|---------------------------------|----|
| BHRS Housing | 1 |
| Modesto Police Department (MPD) | 3 |
| Other | 5 |
| Turlock Regional Services (TRS) | |
| Total Non-Residing Guests | 10 |

Declined Referrals

| Declined Referral Reasons | # total |
|---------------------------|---------|
| Full House | 139 |
| Ineligible | 8 |



Referral Sources of Residing Guests (duplicated)

| Referral Source | # |
|---|-----|
| AB109 | 9 |
| Correctional Emergency Response Team (CERT) | 1 |
| HEART | 3 |
| Integrated Forensic Team (IFT) | 23 |
| Modesto Police Department (MPD) | 52 |
| Modesto Recovery Services (MRS) | 43 |
| Other | 175 |
| REST House (BHRS Housing) | 3 |
| Telecare | 43 |
| Turlock Behavioral Health Services Team | 1 |
| Turlock Regional Services (TRS) | 50 |
| Turning Point Behavioral Health Services Team | 89 |
| Total Residing Guests | 492 |

| | per Month |
|----------|-----------|
| Jul 2023 | 15 |
| Aug 2023 | 12 |
| Sep 2023 | 11 |
| Oct 2023 | 12 |
| Nov 2023 | 14 |
| Dec 2023 | 7 |
| Jan 2024 | 6 |
| Feb 2024 | 10 |
| Mar 2024 | 15 |
| Apr 2024 | 13 |
| May 2024 | 14 |

Jun 2024

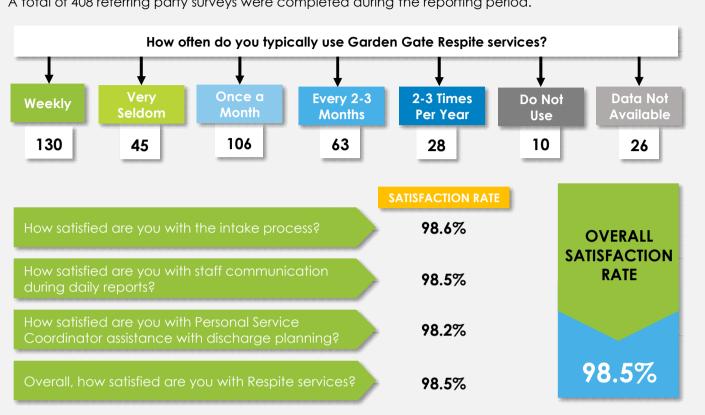
of Declined Referrals

18

Referring Party Satisfaction

A Referring Party Survey is distributed in order to collect opinions on the services provided at the Garden Gate Respite Center by referring organizations/parties.

A total of 408 referring party surveys were completed during the reporting period.





GOAL:

75% of referring agencies will report that they are satisfied or very satisfied with the Garden Gate Respite Center service as reported at admission or on a follow-up satisfaction survey.

ACTUAL: 100.0%



Police Department Satisfaction

A Police Department Survey is distributed in order to collect the police department's opinions on the services provided at the Garden Gate Respite Center.



DEMOGRAPHICS

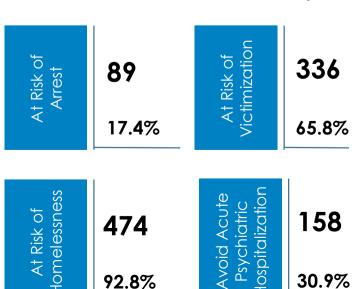
The demographic data presented in the table below is inclusive of the unduplicated individuals served in FY 23-24 (N=354)

| 23-24 (N=354). | # |
|-------------------------|-----|
| Age Group | |
| 18 – 25 years (TAY) | 15 |
| 26 – 59 (Adult) | 284 |
| 60+ (Older Adult) | 45 |
| Data Not Available | 10 |
| Gender | |
| Female | 131 |
| Male | 192 |
| Non-Binary | 3 |
| Other | 1 |
| Transgender | 2 |
| Declined to Self-Report | 17 |
| Data Not Available | 8 |
| Sexual Orientation | |
| Bisexual | 9 |
| Gay/Lesbian/Homosexual | 8 |
| Heterosexual/Straight | 316 |
| Pansexual | 1 |
| Questioning | 1 |
| Declined to Self-Report | 12 |
| Data Not Available | 7 |
| Disabling Condition | |
| No | 140 |
| Yes | 179 |
| Client Doesn't Know | 5 |
| Declined to Self-Report | 17 |
| Data Not Available | 13 |
| Primary Language | |
| English | 339 |
| Spanish | 5 |
| Declined to Self-Report | 7 |
| Data Not Available | 3 |

| | # |
|---|---------------------------|
| City of Residence | |
| Ceres | 1 |
| Grizzly Flats | 1 |
| Homeless | 306 |
| Modesto | 31 |
| Orik | 1 |
| Patterson | 1 |
| Tracy | 1 |
| Turlock | 2 |
| Data Not Available | 10 |
| Veteran Status | |
| No | 311 |
| Yes | 18 |
| Client Doesn't Know | 1 |
| Declined to Self-Report | 15 |
| Data Not Available | 9 |
| Race | |
| American Indian/Alaska Native | 25 |
| Asian/ Pacific Islander | 6 |
| Black/ African American | 36 |
| Multiracial | 14 |
| Other | 35 |
| White | 218 |
| Client Doesn't Know | 10 |
| | |
| Declined to Self-Report | 3 |
| Data Not Available | 7 |
| Data Not Available Ethnicity | 7 |
| Data Not Available Ethnicity Hispanic/ Latino | 7 |
| Data Not Available Ethnicity Hispanic/ Latino Non-Hispanic/ Non-Latino | 7 117 211 |
| Data Not Available Ethnicity Hispanic/ Latino Non-Hispanic/ Non-Latino Other | 7 117 211 1 |
| Data Not Available Ethnicity Hispanic/ Latino Non-Hispanic/ Non-Latino Other Client Doesn't Know | 7 117 211 1 5 |
| Data Not Available Ethnicity Hispanic/ Latino Non-Hispanic/ Non-Latino Other | 7 117 211 1 |

RISK

Of the 511 enrollments within the fiscal year, clients reported the following...

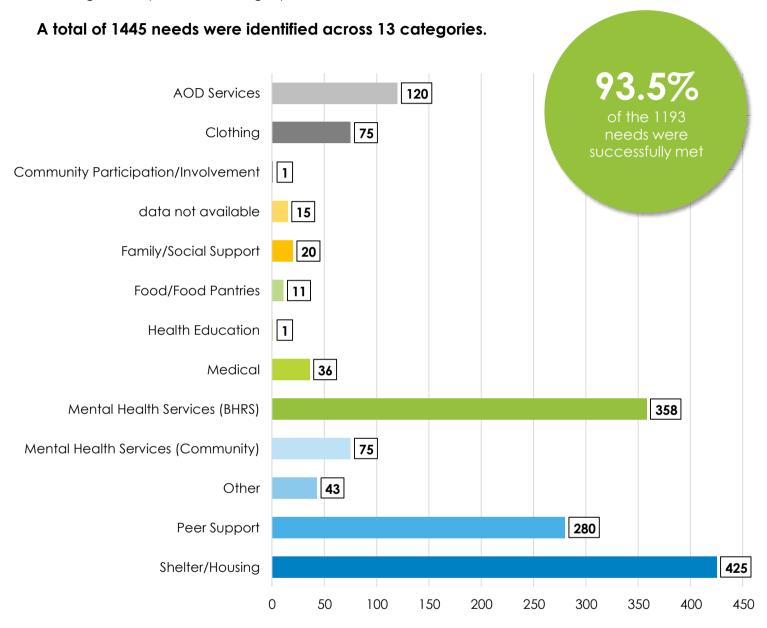




COMMUNITY LINKAGE BY CATEGORY

Within the GGR program, a Needs Assessment is completed for all Guests in order to identify any immediate needs and possible resources a Guest can be linked with to meet those needs.

There were 511 duplicated individuals served throughout the July 2023 to June 2024 time frame. The following chart represents all linkages provided for these individuals.



GOAL:

80% of Garden Gate Respite Center clients will be referred to appropriate service providers prior to leaving the Garden Gate Respite Center



ACTUAL:

496 (97.1%) of the 511 served clients had at least 1 need identified prior to discharge. 493 (99.0%) of the 498 clients had at least 1 need met successfully.

CLIENT SATISFACTION SURVEYS

Client surveys are distributed at discharge in order to obtain information on individual's experiences at GGR. Out of 512 clients served during FY 23-24, 511 were discharged within that timeframe. Of 495 surveys administered, 164 (33.1%) were completed.

| | SATISFACTION RATE | |
|--|----------------------|-------------------------|
| I am satisfied with the services I received at Garden Gate Respite Center. | 97.4% | |
| I am satisfied with the way staff interacted with me. | 96.8% | |
| I am satisfied with the quality of food provided to me by Garden Gate Respite Center staff. | 95.4% | |
| I am satisfied with the level of safety at the Garden Gate Respite Center. | 96.2% | OVERALL SATISFACTION |
| Garden Gate Respite Center staff made me feel welcomed. | 96.9% | RATE |
| I have been able to reconnect with my family member/loved one. | 86.6% | |
| I know that there are resources, other than the psychiatric hospital, available to help support me to cope in times of crisis. | 93.2% | |
| I feel more hopeful and empowered in my ability to cope. | 91.1% | 92.7% |
| I have been able to connect with peers who were/are mental health consumers. | 89.3% | • |
| I am satisfied with the experience I had connecting with peers. | 89.5% | |
| My contact with peers has helped me feel supported. | 88.5% | |
| My contact with peers has helped me learn to practice self-care. | 89.1% | |



GOAL:

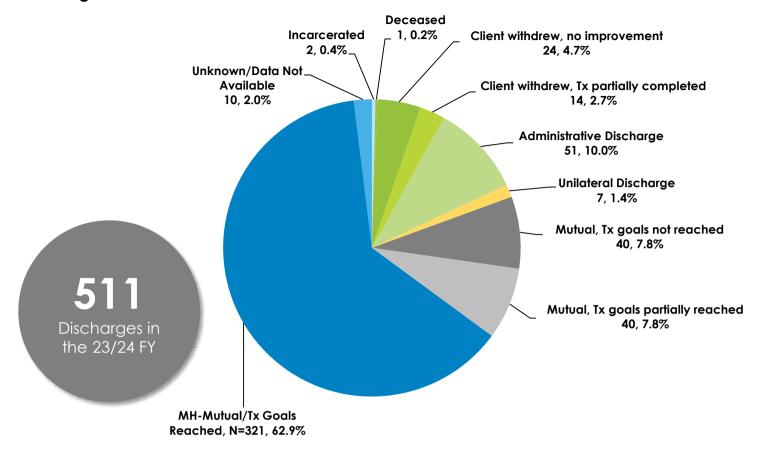
75% of the clients will report that they are satisfied or very satisfied with Garden Gate Respite Center services.

ACTUAL: 99.4%



DISCHARGES

Discharge Reason



Discharge Location



| 5.4% | |
|---------------------|----|
| Hospito | al |
| DBHC | 11 |
| Medical Hospital | 17 |



| 8.5% | |
|---|----|
| Shelter | • |
| Modesto Gospel Mission | 13 |
| Salvation Army Cold Weather Shelter | 16 |
| Salvation Army Hot Weather Shelter | 15 |



| 9.1% | |
|---------------------------------|------|
| Family/Frier Self | nds/ |
| Family | 23 |
| Previous Living Situation | 10 |
| Non- Related Individuals | 7 |
| Own Apartment | 7 |



| 49.2% | | |
|---|----|--|
| Housing | | |
| Board & Care | 15 | |
| Motel | 21 | |
| REST House/HOPE House | 99 | |
| Room & Board | 14 | |
| Salvation Army Transitional Living | 8 | |
| SRC/ Other Residential SA Treatment | 83 | |
| Transitional Housing | 14 | |



| 26.6% | |
|---------|----|
| Other | |
| Other | 27 |
| Streets | 43 |
| Unknown | 67 |
| | |

This report was developed and distributed by Turning Point Community Program's Outcomes & Evaluation Department



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