



## WHAT WE DO

**CRISIS RESIDENTIAL PROGRAM** is a comprehensive, short-term residential program that provides a less restrictive alternative to hospitalization. CRP provides treatment for adults experiencing a mental health crisis who require 24-hour support in order to return to community living. The services provided are time-specific, member-focused, and strength-based. Services routinely avert the need for hospitalization through teaching clients to successfully manage their symptoms, addressing psychosocial stressors and empowering clients to become agents of change in their recovery.

## SERVICES PROVIDED

**WE PROVIDE PSYCHOSOCIAL REHABILITATION SERVICES FOR INDIVIDUALS IN ACUTE PSYCHIATRIC CRISIS. THESE INCLUDE:**



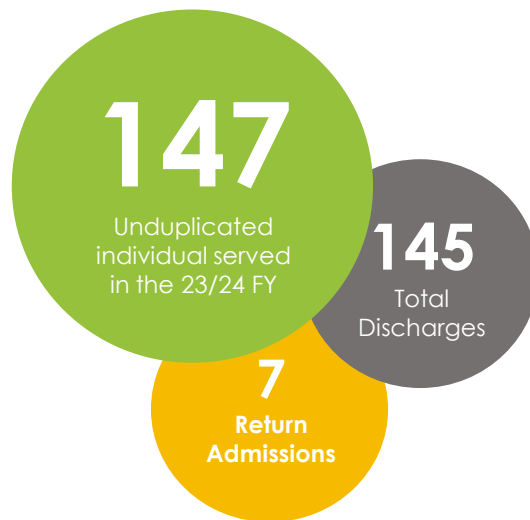
**24/7 staff support**, medication stabilization



**Psychosocial and therapeutic groups**

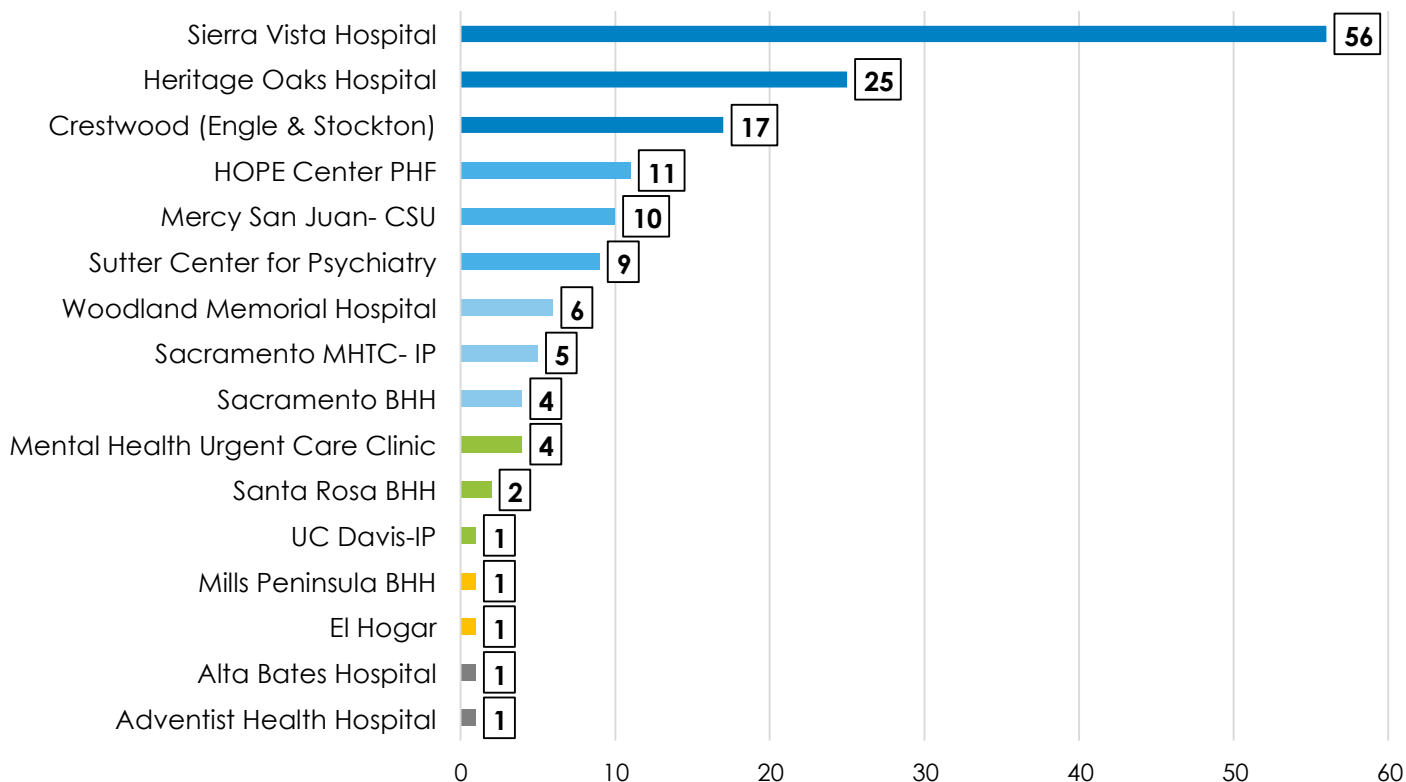


**Connection** to community resources, treatment and discharge planning



## REFERRALS

### Referrals by Source



## DEMOGRAPHICS

All demographics below include all unduplicated admitted clients (N=147).\*

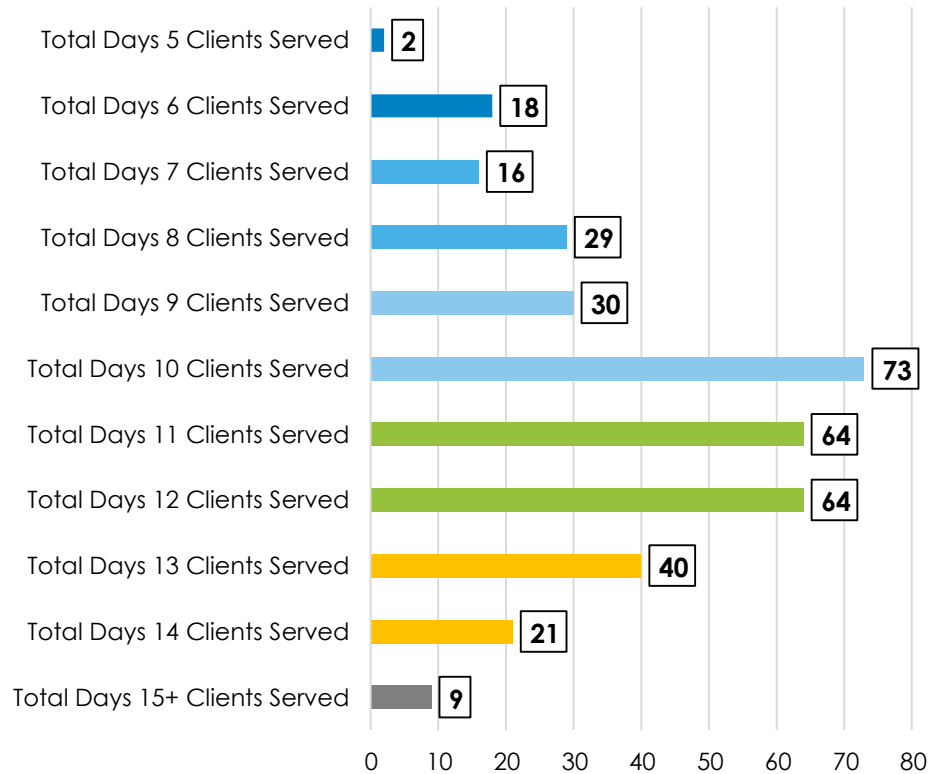
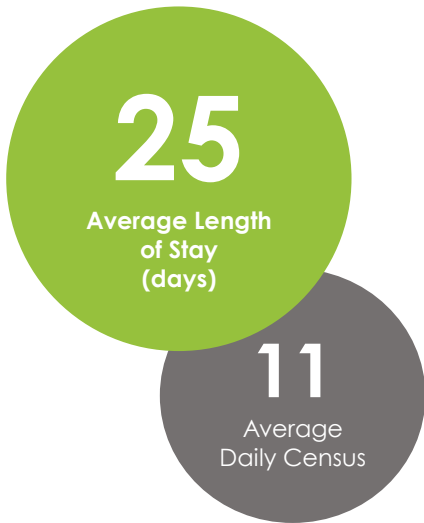
	#
<b>Age Group</b>	
18 – 25 years (TAY)	1
26 – 59 (Adult)	137
60+ (Older Adult)	9
<b>Gender</b>	
Female	50
Male	94
Other	2
Transgender	1
<b>Sexual Orientation</b>	
Bisexual	3
Gay/Lesbian	9
Heterosexual	124
Other	1
Unsure/Questioning	1
Declined to State	6
Unknown/Data Not Available	3
<b>Race</b>	
American Indian/Native Alaskan	1
Asian/Pacific Islander	4
Black/African American	37
Multi-Racial	6
Other Race	15
White/Caucasian	82
Unknown/Data Not Available	2

	#
<b>Ethnicity</b>	
Cherokee	1
Estonian	1
Filipino	2
Hispanic or Latino	4
Irish	1
Japanese	1
Mexican/Mexican American	13
Multi-Ethnic	6
Not Hispanic	86
Other	9
Other Hispanic/Latino	15
Samoan	1
Declined to State	2
Unknown/Data Not Available	5
<b>Primary Language</b>	
English	144
Spanish	2
Unknown/Data Available	1
<b>Primary Diagnosis</b>	
Bipolar and Related Disorders	24
Depressive Disorders	42
Personality Disorders	1
Schizophrenia Spectrum and Other Psychotic Disorders	65
Trauma and Stressor Related Disorders	3

\*Primary diagnosis is duplicated as diagnoses may change between stays. However, it should be noted that 12 clients did not have a primary diagnosis listed.

## SERVICE INTENSITY

Due to the fact that a client can be admitted on the same day another client discharges, it is possible for more than 15 clients to be served on any given day.



## DISCHARGE INFORMATION

**145**  
Total Discharges

**108**  
Planned Discharges

**37**  
Unplanned Discharges

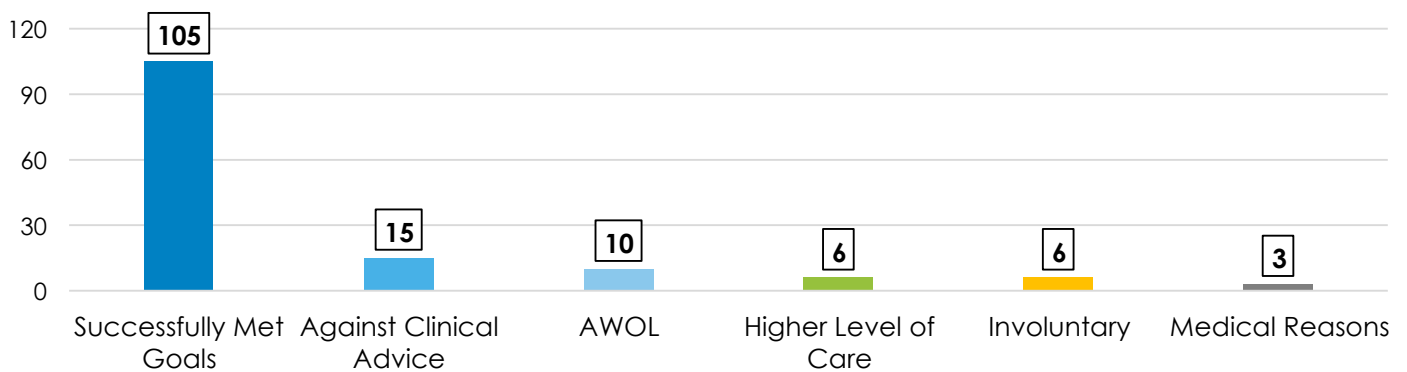
**100**  
Linked to OP

**8**  
Unlinked to OP

**21**  
Linked to OP

**16**  
Unlinked to OP

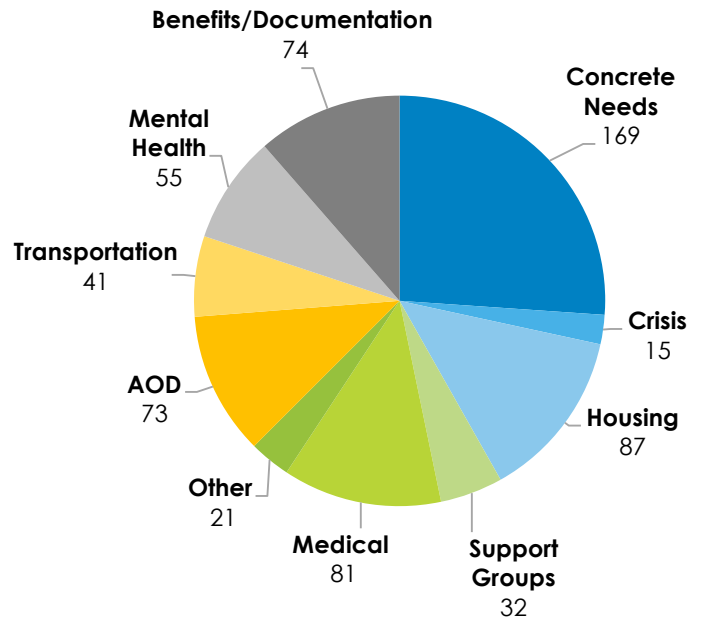
### Discharge Reason



## DISCHARGE INFORMATION (CONTINUED)

### Outpatient Provider at Discharge

	#
Bay Area Community Services (CORE & Navigator)	32
El Hogar (Behavioral Forensic, CORE, Guest House & CSJP)	12
Hope Cooperative (CORE & New Direction)	32
Sacramento Native American Health Center	1
Telecare (Oasis, ARISE, Empower & SOAR)	15
Turning Point Community Programs (CORE, Pathways & ISA)	28
Wellspace	1



## LIVING SITUATION AT ADMISSION AND DISCHARGE

The housing data below includes all discharges (duplicated) as housing status can fluctuate between admissions.

Living Situation at Intake	Living Situation at Discharge	
<p><b>114</b> Homeless</p>	<p><b>Became Housed: 37</b></p> <p><b>Temporarily Housed: 33</b></p>	<p>Remained Homeless: 19</p> <p>Higher Level of Care: 3</p> <p>Out of County: 2</p> <p>Unknown: 20</p>
<p><b>5</b> Temporarily Housed</p>	<p><b>Remained Temporarily Housed: 2</b></p>	<p>Unknown: 3</p>
<p><b>26</b> Housed</p>	<p><b>Remained Housed: 17</b></p> <p><b>Temporarily Housed: 5</b></p>	<p>Became Homeless: 1</p> <p>Higher Level of Care: 1</p> <p>Unknown: 2</p>

## CLIENT SATISFACTION

At the time of reporting, there were no completed Client Satisfaction Surveys filed for the 2023/2024 Fiscal Year.

This report was developed and distributed by  
Turning Point Community Program's  
Outcomes & Evaluation Department



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