



ANNUAL OUTCOMES REPORT

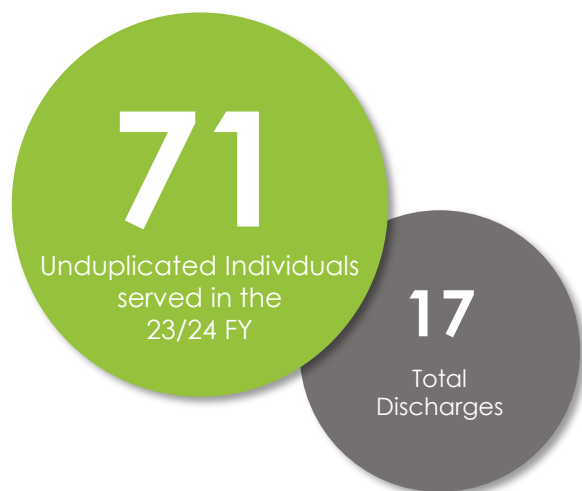
July 2023 – June 2024

WHAT WE DO

Esperanza is a Full-Service Partnership using the Assertive Community Treatment (ACT) model to deliver a full range of services to people who have been diagnosed with a mental illness. Esperanza's goal is to give the individuals served the support and services that will help them have the life they choose, which isn't dominated by their mental impairments. Our team's goal in serving our members is to help reduce crisis that could involve hospitalizations, homelessness, incarcerations and provide services that will help to increase our members' quality of life. Our team will encourage our members' ability to maintain safety and participate in meaningful activities of their choosing, such as education and/or employment, all of which will lead to a reduction in service need and result in successfully discharging from the program.

HOW DOES THE ACT MODEL WORK?

- 1 A TEAM APPROACH.** Psychiatrists, nurses, psychiatric technicians, mental health professionals, housing specialists, & substance-abuse specialists join together on the ACT team to give individualized care.
- 2 SERVICES WHEN NEEDED.** Individuals served receive ACT in their homes, work and other settings in the community where problems occur or need support.
- 3 PERSONALIZED SUPPORT.** ACT teams work with relatively small numbers of people.
- 4 TIME-UNLIMITED & CONTINUOUS SUPPORT.** ACT team members will work regularly with each individual served for as long as they need them.
- 5 FLEXIBLE SUPPORT & SERVICE.** Teams fit their schedules around the needs of the individuals served.
- 6 COMPREHENSIVE SUPPORT & SERVICE.** ACT Teams provide an array of services to help meet the needs of each individual.



7 DAYS A WEEK, 24 HOURS A DAY, SOMEONE IS ALWAYS AVAILABLE TO HANDLE EMERGENCIES.

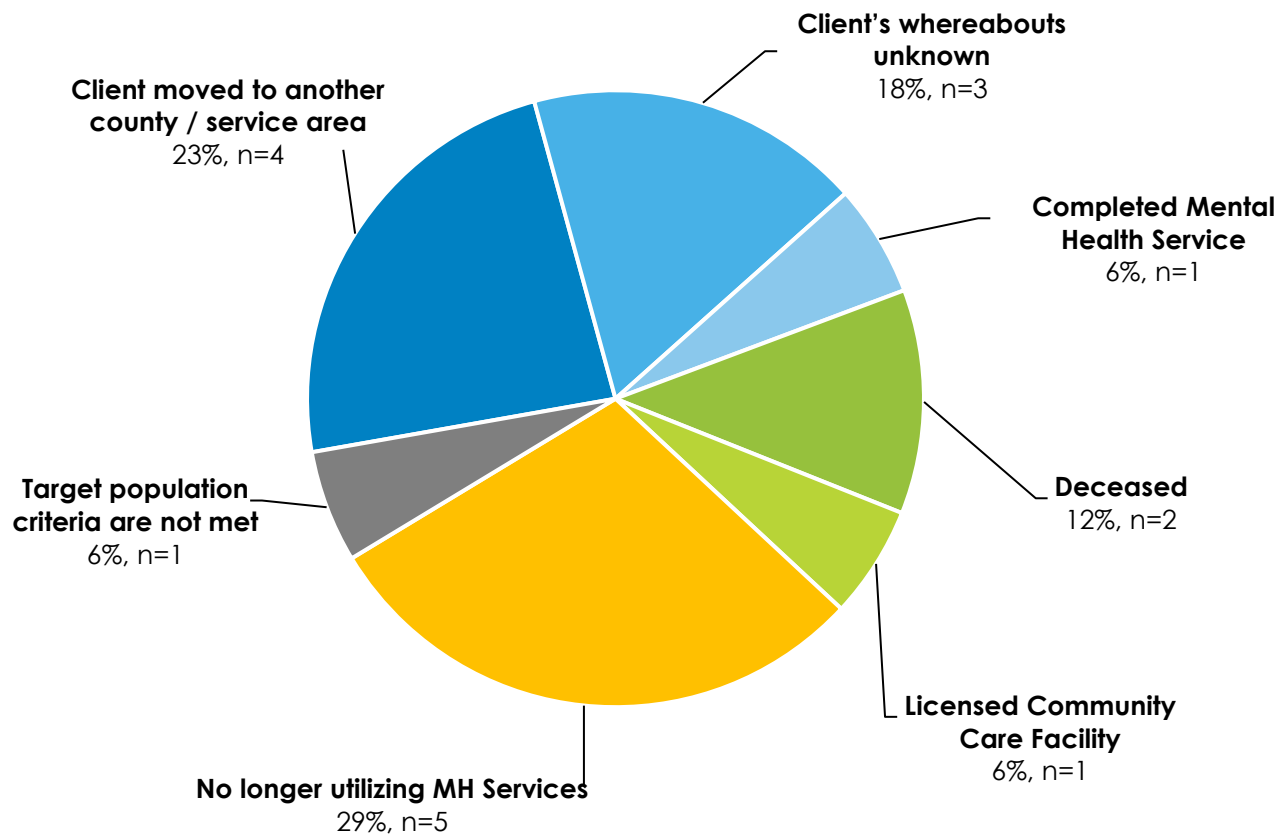
DEMOGRAPHICS

All demographics below include unduplicated individuals served (N= 71).

| | # |
|---------------------------------|----|
| Age Group | |
| 18 – 25 years (TAY) | 10 |
| 26 – 59 (Adult) | 58 |
| 60+ (Older Adult) | 3 |
| Gender | |
| Female | 32 |
| Male | 38 |
| Other | 1 |
| Race | |
| American Indian/ Native Alaskan | 4 |
| African-American/Black | 13 |
| Asian/Pacific Islander | 5 |
| Caucasian/White | 26 |
| Multi Race | 2 |
| Declined to State | 3 |
| Other | 18 |

| | # |
|--------------------------|----|
| Primary Language | |
| English | 71 |
| City of Residence | |
| French Camp | 2 |
| Fresno | 1 |
| Lathrop | 1 |
| Lodi | 4 |
| Merced | 1 |
| Modesto | 2 |
| Riverbank | 1 |
| Stockton | 59 |

DISCHARGES

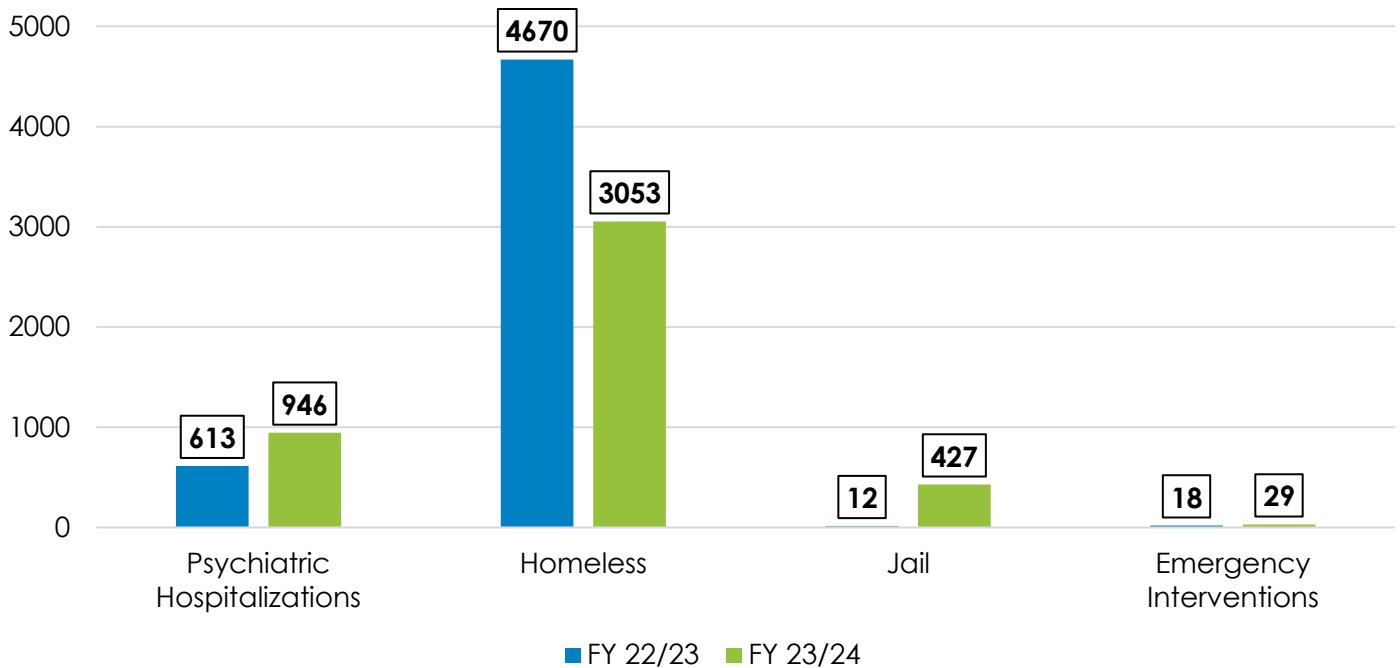


DOMAIN OUTCOMES

A total of 61 individuals were served in the 22/23 fiscal year and 71 individuals were served in the 23/24 fiscal year. The first graph represents a comparison of days for psychiatric hospitalization, homelessness and jail; where as, emergency interventions is a comparison of incidences. The subsequent domain sections' top graph looks at all clients served in the 23/24 fiscal year, while the bottom graph compares only those served in the 22/23 fiscal year who continued to be served in the 23/24 fiscal year (n = 52).

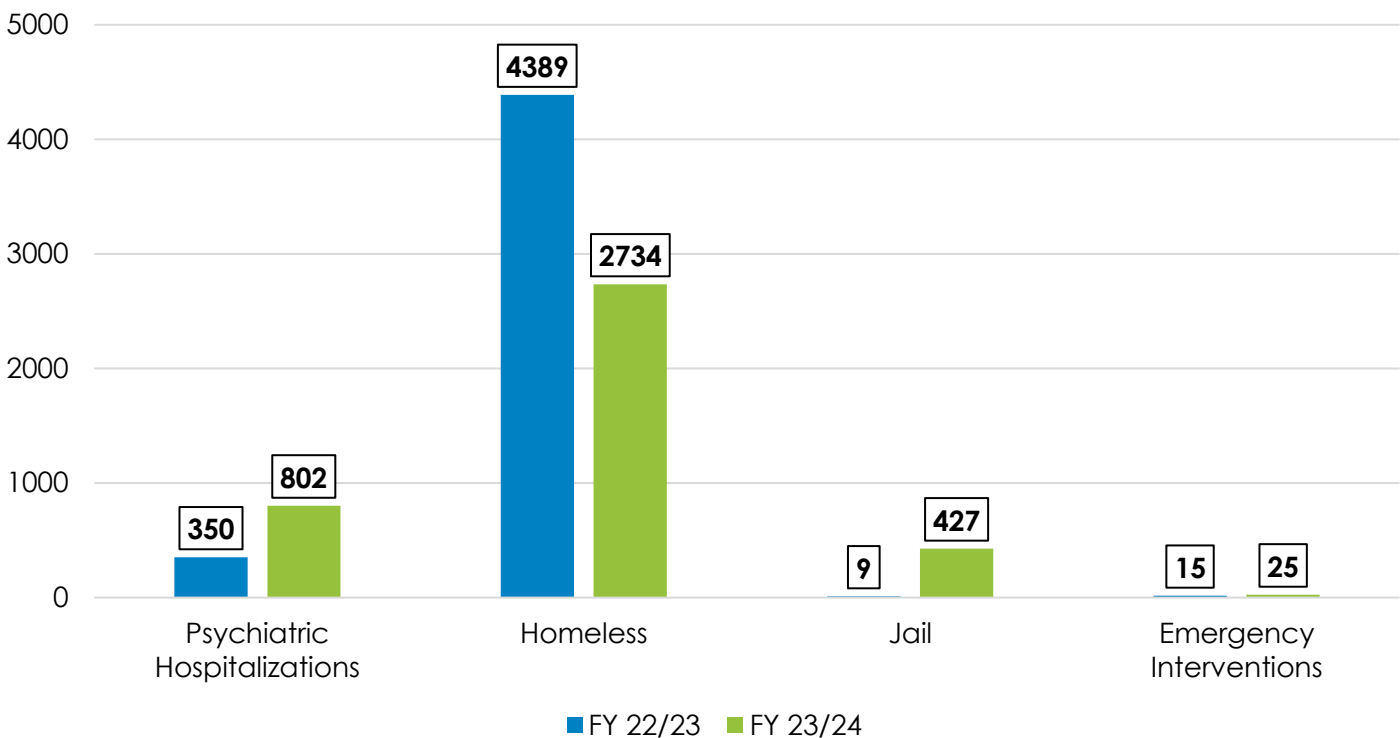
22/23 vs 23/24 Fiscal Year (FY)

All Clients Served



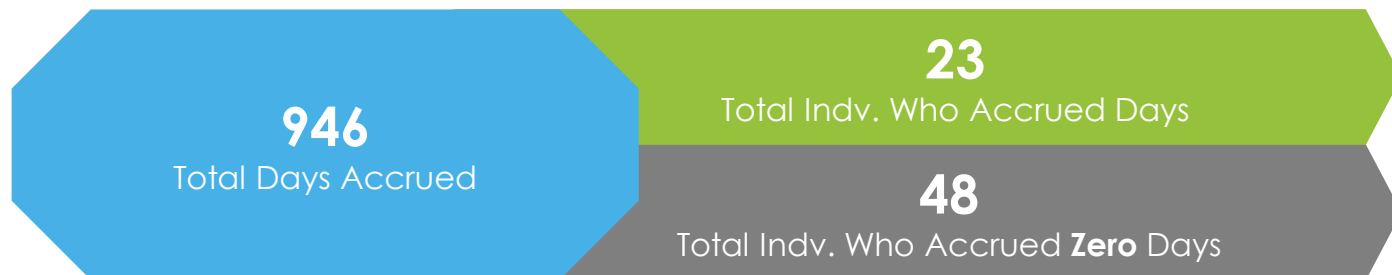
22/23 vs 23/24 Fiscal Year (FY)

52 Clients served BOTH Fiscal Years

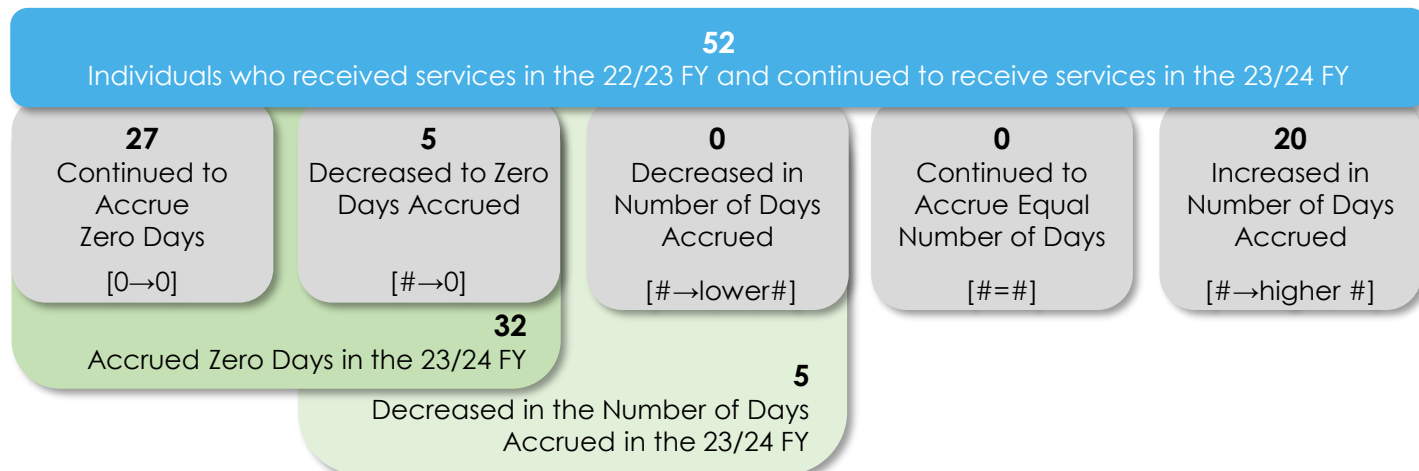


PSYCHIATRIC HOSPITAL DAYS

All Clients Served in the 23/24 FY

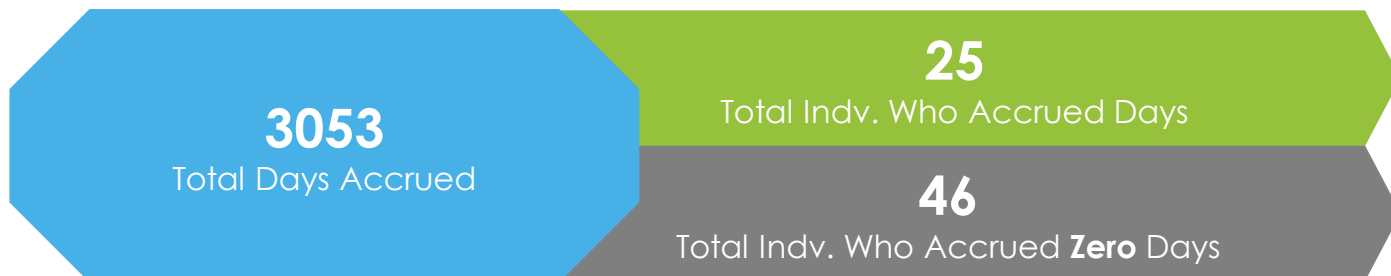


Pre/Post Comparisons of Individuals Served Both FYs

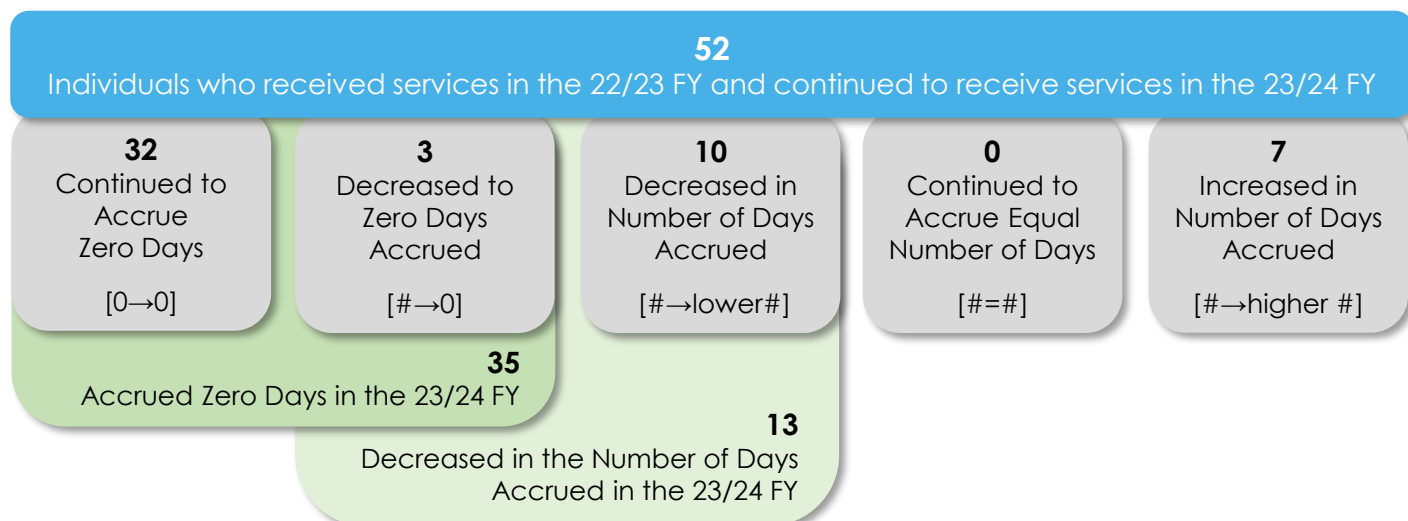


HOMELESS DAYS

All Clients Served in the 23/24 FY

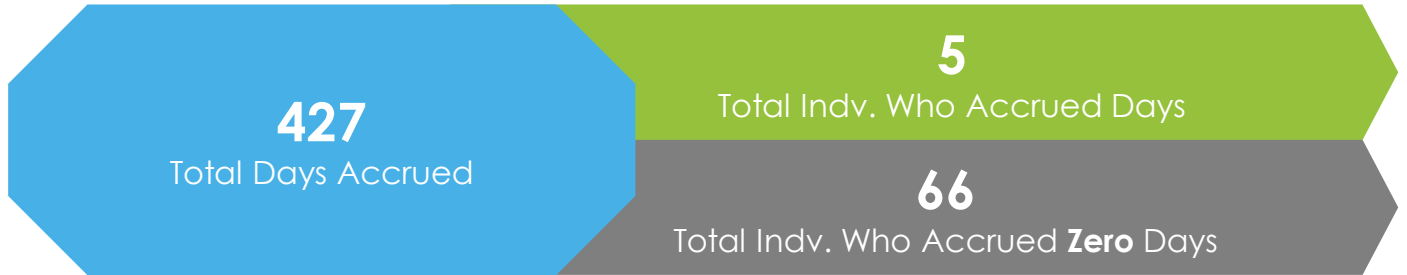


Pre/Post Comparisons of Individuals Served Both FYs

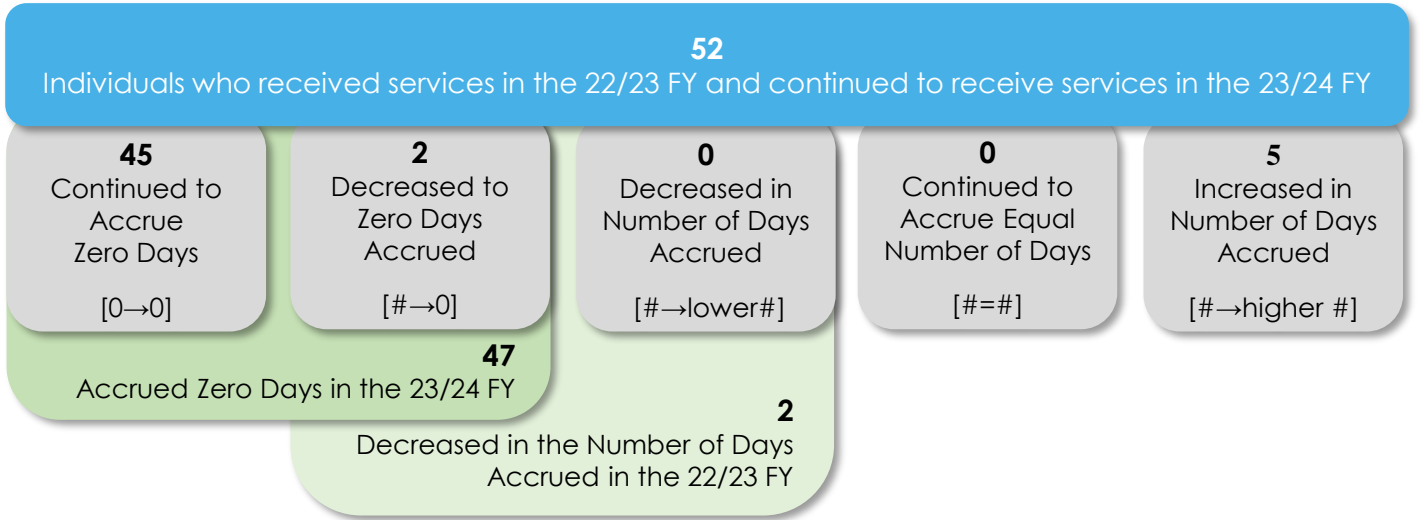


JAIL DAYS

All Clients Served in the 23/24 FY

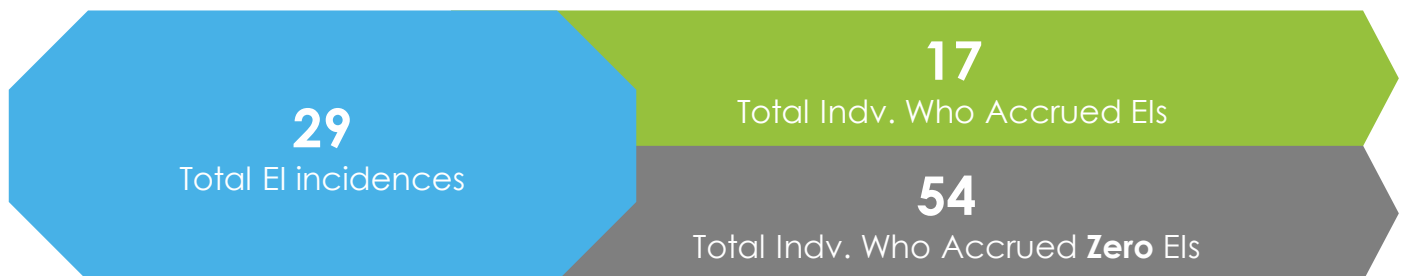


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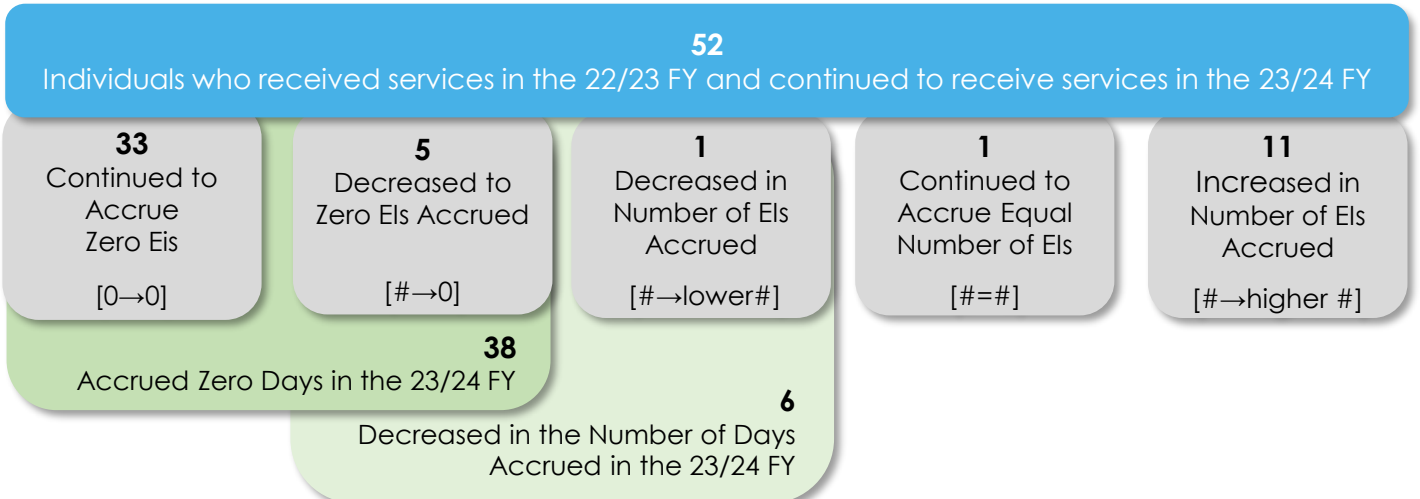


EMERGENCY INTERVENTIONS (EIs)

All Clients Served in the 22/23 FY



Pre/Post Comparisons of Individuals Served Both FYs



This report was developed and distributed by
Turning Point Community Program's
Outcomes & Evaluation Department



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