



Crisis Residential Program- Viking

ANNUAL REPORT

July 2023– June 2024

WHAT WE DO

CRISIS RESIDENTIAL PROGRAM is a comprehensive, short-term residential program that provides a less restrictive alternative to hospitalization. CRP provides treatment for adults experiencing a mental health crisis who require 24-hour support in order to return to community living. The services provided are time-specific, member-focused, and strength-based. Services routinely avert the need for hospitalization through teaching clients to successfully manage their symptoms, addressing psychosocial stressors and empowering clients to become agents of change in their recovery.

SERVICES PROVIDED

WE PROVIDE PSYCHOSOCIAL REHABILITATION SERVICES FOR INDIVIDUALS IN ACUTE PSYCHIATRIC CRISIS. THESE INCLUDE:



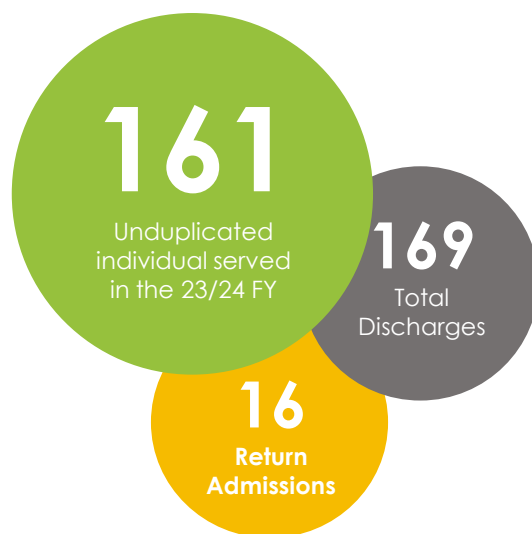
24/7 staff support, medication stabilization



Psychosocial and therapeutic groups

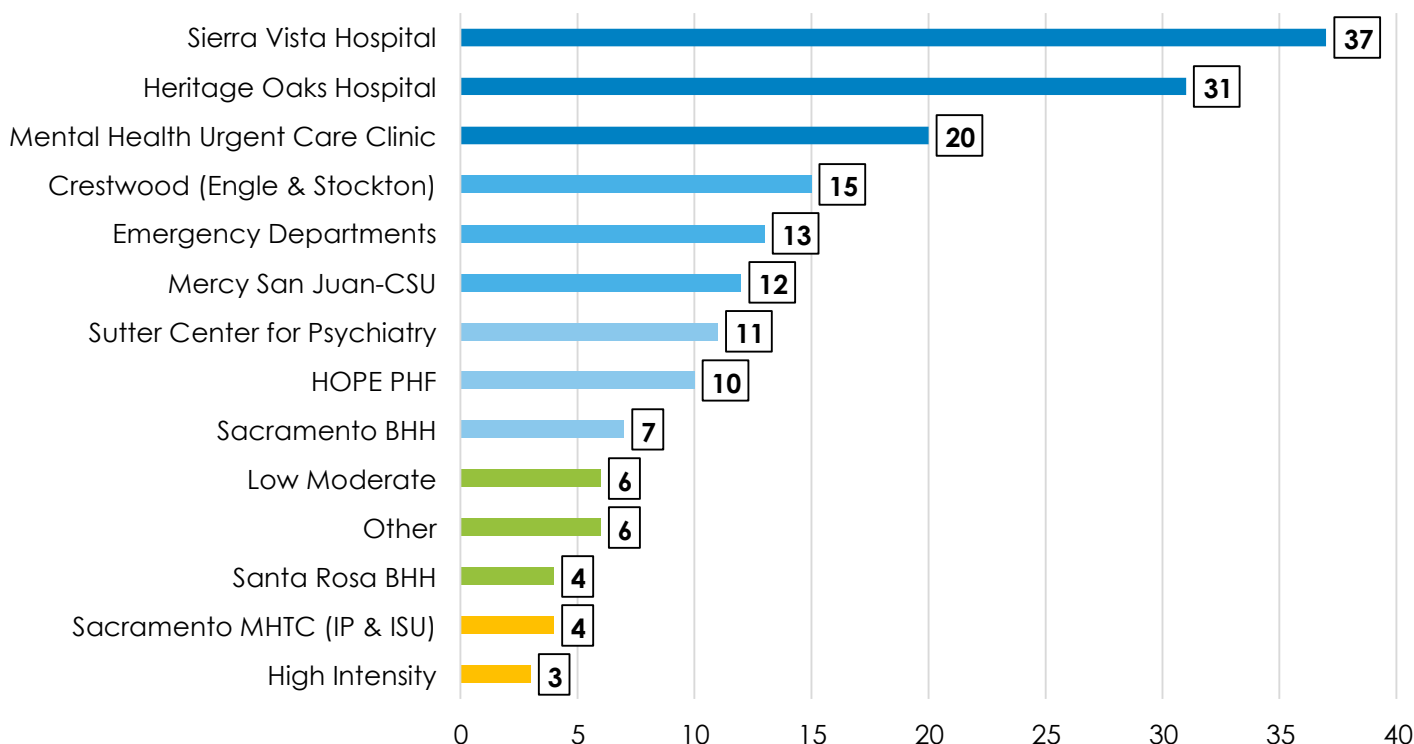


Connection to community resources, treatment and discharge planning



REFERRALS

Referrals by Source



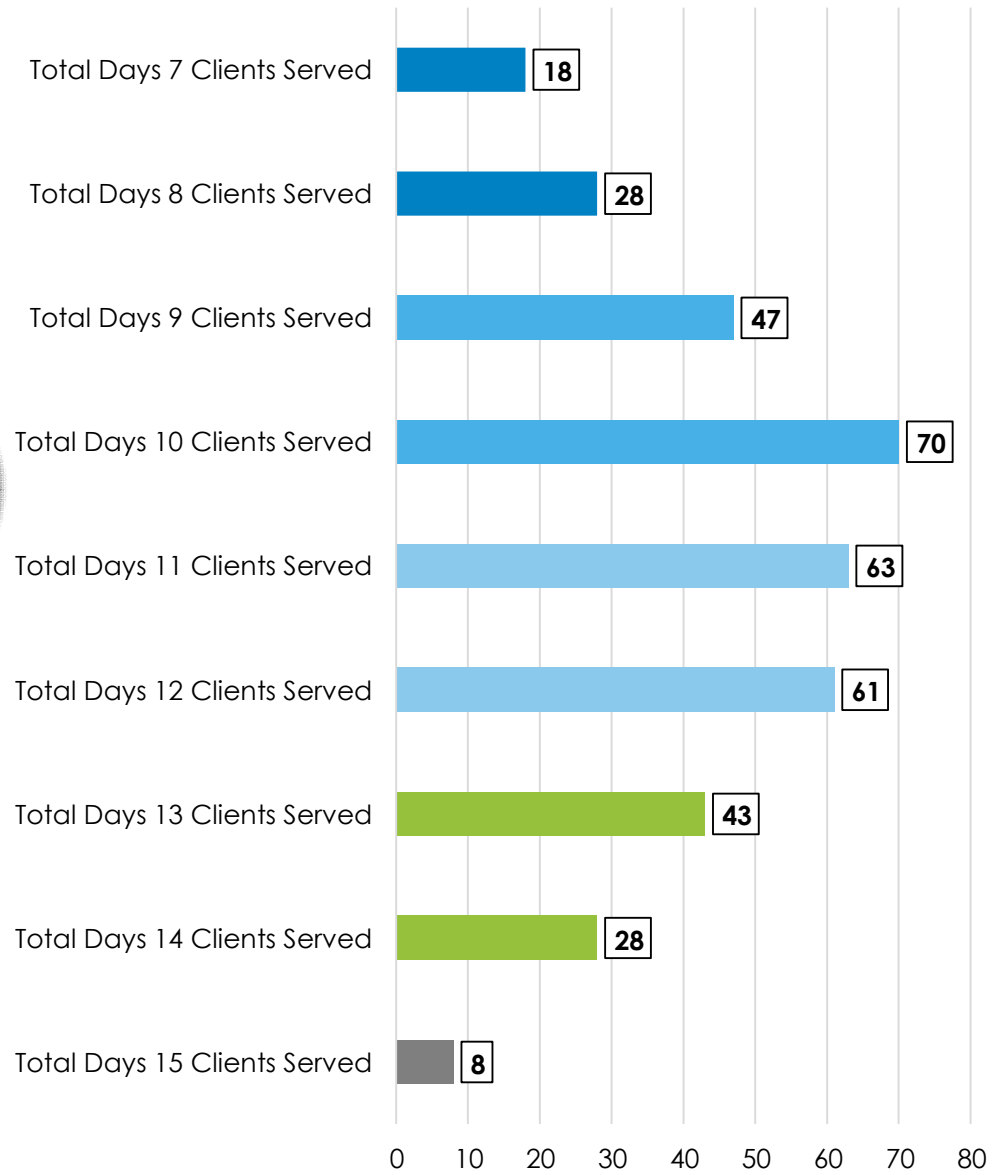
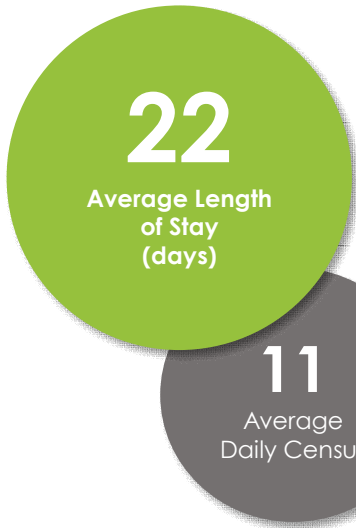
DEMOGRAPHICS

All demographics below include all unduplicated admitted clients (N=161).

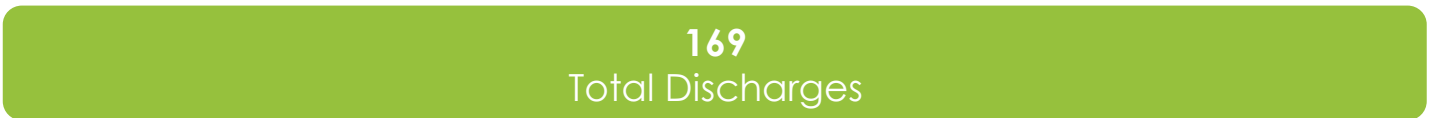
	#
Age Group	
18 – 25 years (TAY)	8
26 – 59 (Adult)	140
60+ (Older Adult)	13
Sex	
Female	81
Male	78
Other	1
Transgender	1
Race	
Alaskan Native/American Indian	2
Asian/Pacific Islander	9
Black/African-American	48
Multi-Racial	6
Other	25
White/Caucasian	71
Ethnicity	
American Native	2
Cambodian	1
Filipino	4
Hispanic or Latino	1
Indigenous	1
Mexican/Mexican American	14
Multi-Ethnic	1
Not Hispanic	98
Other Ethnicity	25
Other Hispanic/Latino	10
Palestinian	1
Data Not Available	3

	#
Sexual Orientation	
Bisexual	14
Gay/Lesbian	7
Heterosexual	130
Unsure/Questioning	1
Declined to State	3
Data Not Available	6
Primary Language	
English	155
Spanish	2
Russian	1
Tagalog	1
Other	2
Primary Diagnosis	
Bipolar and Related Disorders	24
Depressive Disorders	47
Schizophrenia Spectrum and Other Psychotic Disorders	75
Substance Use and Addictive Disorders	1
Trauma and Stressor Related Disorders	7
Data Not Available	7

SERVICE INTENSITY

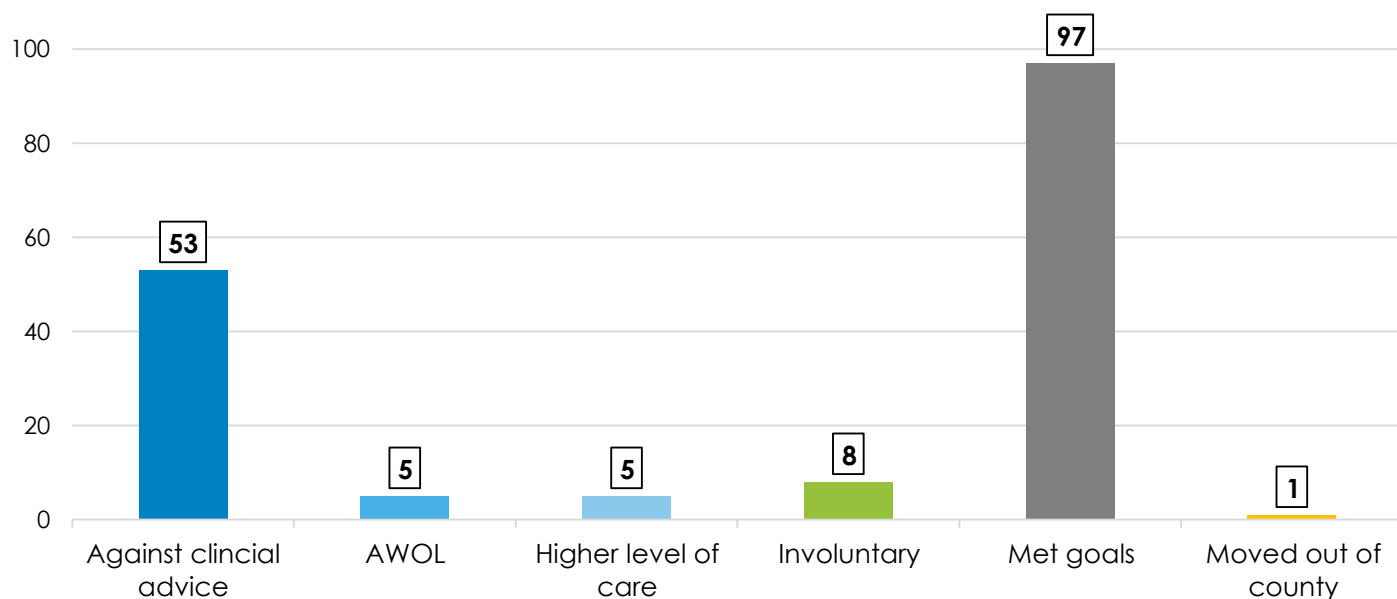


DISCHARGE INFORMATION



DISCHARGE INFORMATION (CONTINUED)

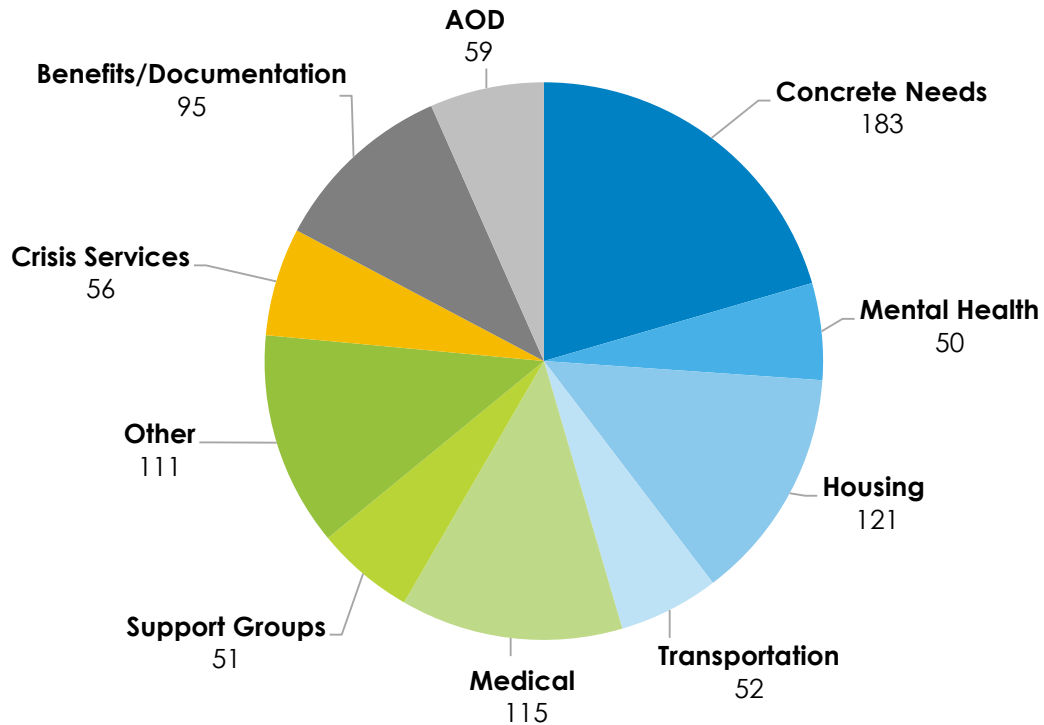
Discharge Reason



Outpatient Provider at Discharge




	#
Asian Pacific Counseling Center	3
Bay Area Community Services (CORE & Navigator)	33
Capital STAR TAY	3
El Hogar CORE	15
Hope Cooperative (CORE & New Direction)	31
Kaiser	3
Private Outpatient Provider	1
San Juan Behavioral Health	1
Sacramento Native American Health Center	1
Telecare (ARISE, SOAR, Oasis)	14
Turning Point Community Programs (CORE, ISA & Pathways)	36

ADDITIONAL REFERRAL LINKAGES



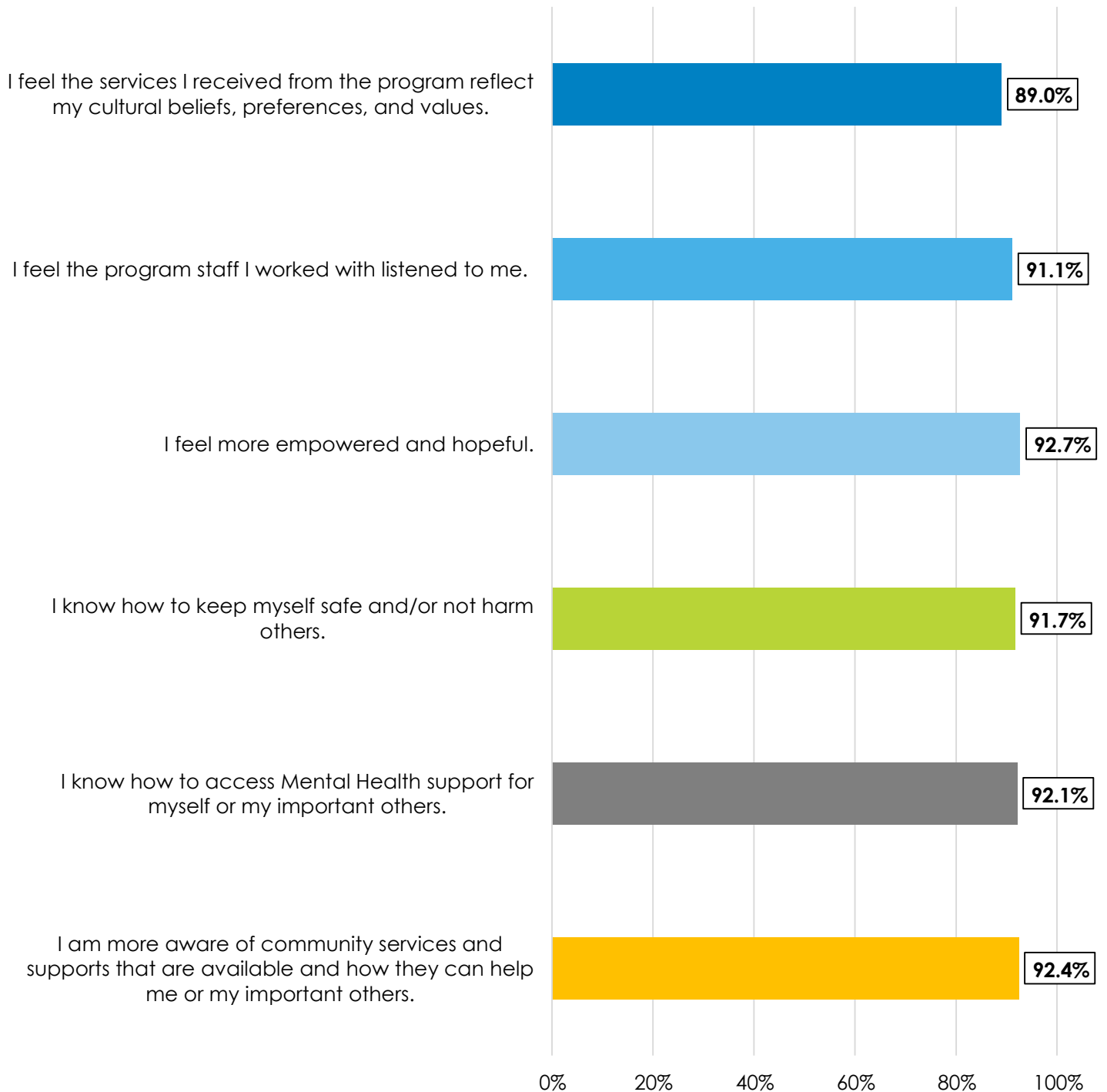
LIVING SITUATION AT ADMISSION AND DISCHARGE

The housing data below includes all discharges (duplicated) as housing status can fluctuate between admissions.

Living Situation at Intake	Living Situation at Discharge	
 <p>108 Homeless</p>	<p>Became Housed: 47</p> <p>Became Temporarily Housed: 24</p>	<p>Remained Homeless: 15</p> <p>HLOC: 4</p> <p>Unknown: 18</p>
 <p>14 Temporarily Housed</p>	<p>Became Housed: 6</p> <p>Remained Temporarily Housed: 5</p>	<p>Unknown: 1</p> <p>Homeless: 1</p> <p>HLOC : 1</p>
 <p>47 Housed</p>	<p>Remained Housed: 32</p>	<p>Temporarily Housed: 7</p> <p>Became Homeless: 2</p> <p>Unknown: 4</p> <p>HLOC: 2</p>

CLIENT SATISFACTION

Of the 169 discharges in the reporting period, 42.0% (n=71) had a completed satisfaction survey on file, 1.2% (n=2) declined to complete a satisfaction survey, and 56.8% (n=96) were missing surveys. The data from the 71 completed surveys are included below.



Overall
Satisfaction
Rate

91.5%

This report was developed and distributed by
Turning Point Community Program's
Outcomes & Evaluation Department



A: 10850 Gold Center Drive, Suite 325, Rancho Cordova, CA 95670 P: (916) 364-8395 www.TPCP.org

 /TurningPointCP  @TurningPointCP