



Community Outreach Recovery Empowerment (CORE) Rosin **ANNUAL OUTCOMES REPORT**

July 2023 – June 2024

WHAT WE DO

Community Outreach Recovery Empowerment (CORE) address the needs of adults, 18 years and older, living with serious mental illness who may be at risk of or experiencing psychiatric hospitalization or homelessness, struggling with a co-occurring substance use disorder, or engaged in the criminal justice system.

CORE is committed to providing easy access to services by engaging individuals in their communities, reaching out to individuals as they are being discharged or released from other services or systems, and offering services outside standard business hours, including 24 hour, 7 day a week on-call support.

The CORE program consists of two components:

1. An outpatient mental health clinic
2. A peer run Community Wellness Center

Community Wellness Center (CWC) is a Peer run center that provides access to community resources, groups and wellness activities to the surrounding community and is available to any community member age 18 and older. The activities of the CWC's are informed by the communities they serve. The CWC offers an entry point to more formal services for community members who qualify for those services.

CORE Outpatient Program provides community-based, flexible, recovery-oriented, strength based behavioral health services and housing supports that are trauma and culturally informed.

OUR SERVICES INCLUDE:



Care and medication management



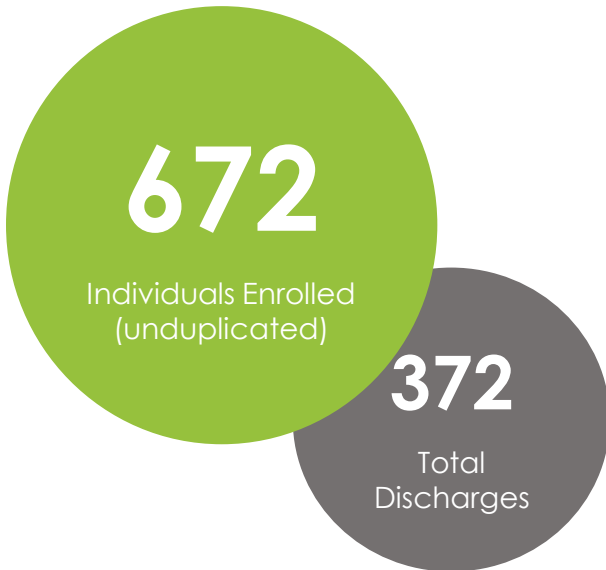
Group and individual therapy



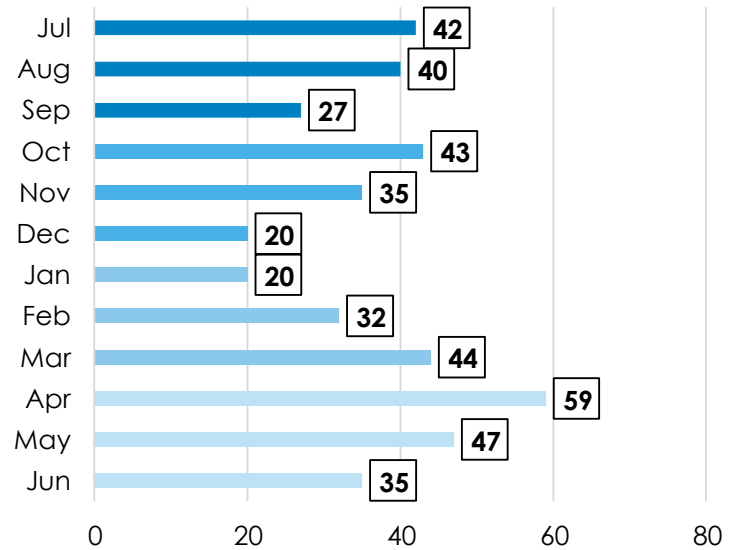
Connection to community resources and Wellness Center

COMMUNITY WELLNESS CENTER

CENSUS



Intakes by Month



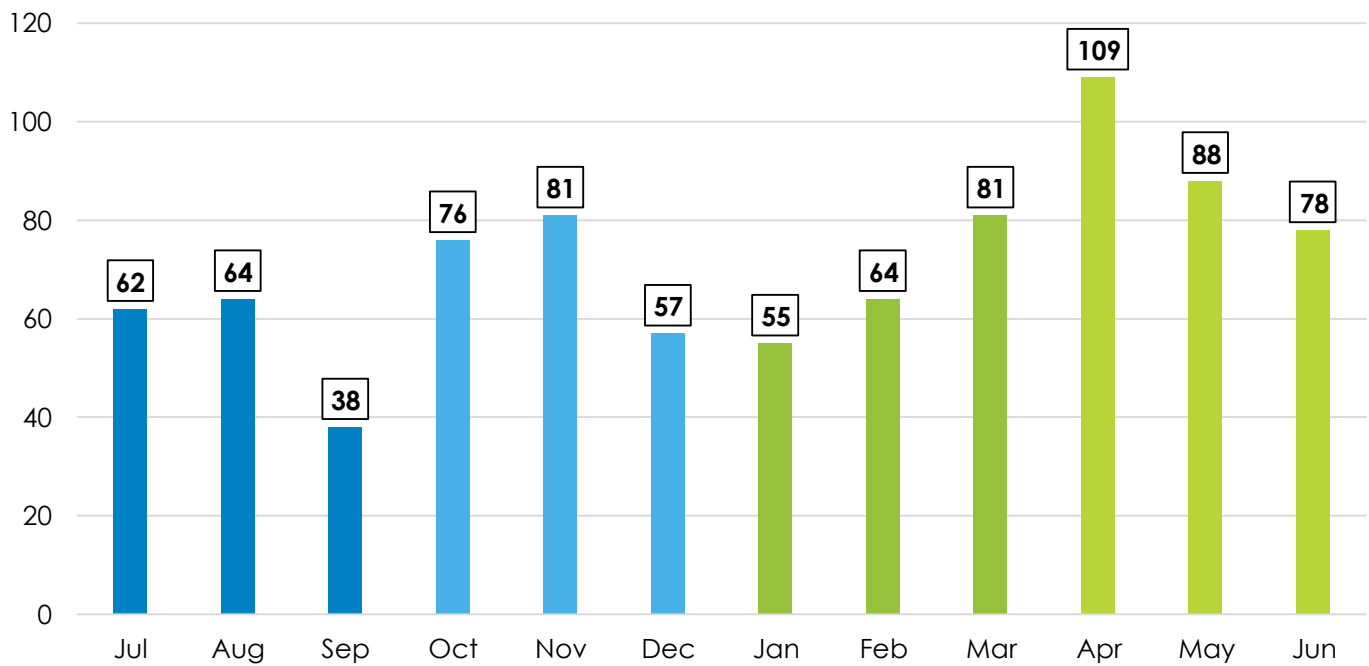
DEMOGRAPHICS

	#
Age Group	
18 – 25 years (TAY)	67
26 – 59 (Adult)	504
60+ (Older Adult)	101
Gender	
Female	215
Male	185
Non-Binary	5
Other	4
Transgender	7
Unknown/Declined	78
Data Not Available	178
Race	
American Indian/Native Alaskan	7
Asian/Pacific Islander	25
Black/African-American	199
Multi-Racial	50
Other Race	41
White/Caucasian	174
Unknown/Declined	125
Data Not Available	51

	#
Ethnicity	
Hispanic	98
Not Hispanic	402
Unknown/Declined	120
Data Not Available	52
Language	
American Sign Language (ASL)	1
English	572
Hmong	2
Mandarin	1
Pashto	1
Portuguese	1
Russian	2
Spanish	3
Unknown/Declined	40
Data Not Available	49

SERVICES

Individuals with a Service Each Month



Services by Type

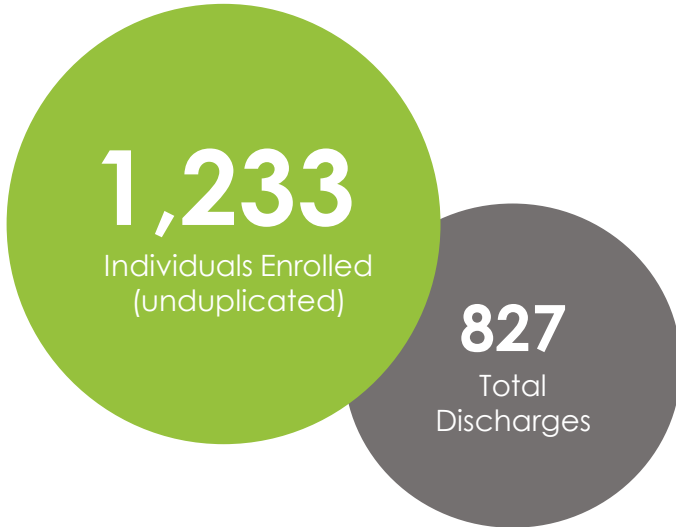
461 individuals received at least one service during the period. A total of 3,319 services were provided. The table below highlights the types of services provided throughout the year.

Service Type	# of Clients	# of Services
Alcohol and/or Drug	1	1
Benefits Support	30	39
Community Linkages	377	481
Crisis	19	35
Education/Employment	13	25
Family Support	7	14
Group Activities	53	196
Housing Activities	6	8
Other Client Services and Supports	420	2,519
Physical/Medical Care	1	1

CORE OUPATIENT PROGRAM

CENSUS

Client Served

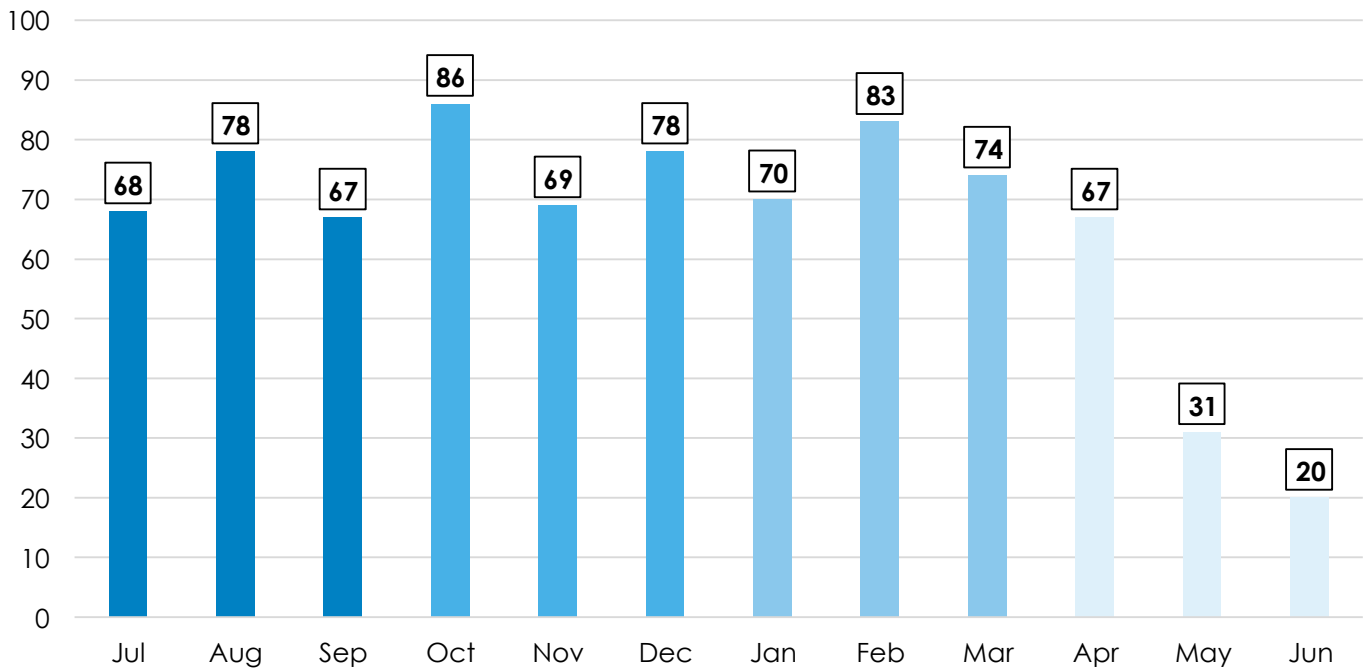


Referrals

New Referrals (Duplicated)	908
# of Referrals Never Opened	18
# of Referrals Enrolled	765
# of Referrals Active	125

Intakes by Month

Between July 1, 2023 and June 30, 2024 the program had 791 intakes. The average number of days between request for intake and intake was 4.7 days (Min = 0 days and Max = 63 days).



DEMOGRAPHICS

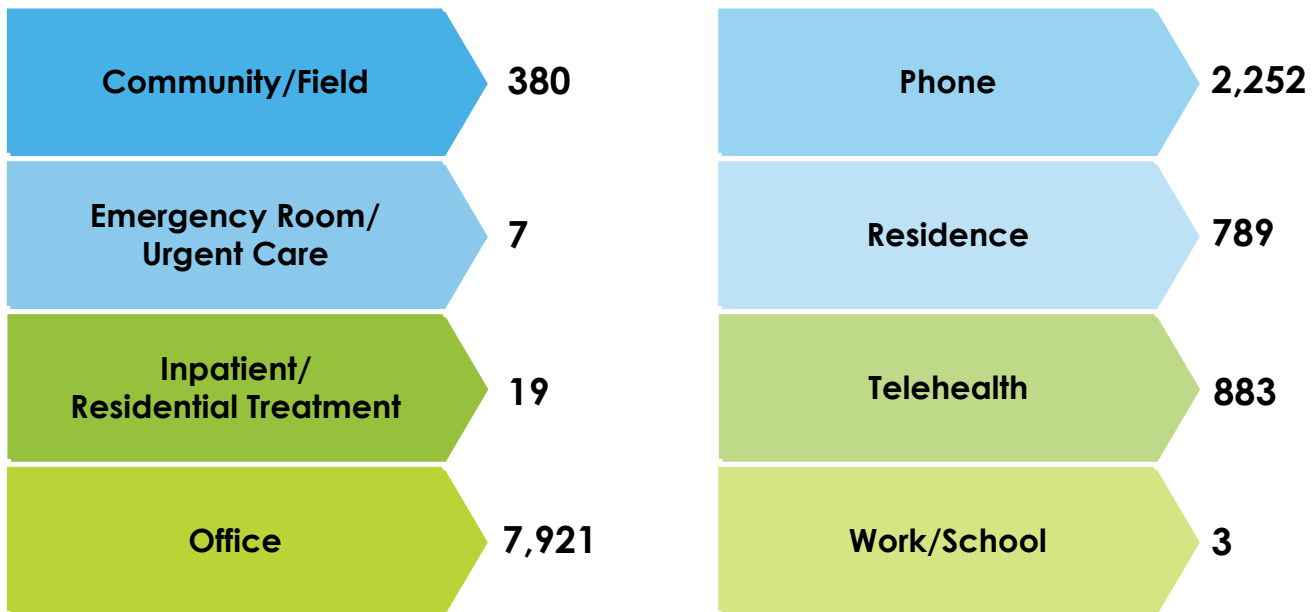
	#
Age Group	
18 – 25 years (TAY)	147
26 – 59 (Adult)	939
60+ (Older Adult)	147
Gender	
Female	539
Male	408
Non-Binary	8
Other	8
Transgender	10
Unknown/Declined	220
Data Not Available	40
Race	
American Indian/Native Alaskan	21
Asian/Pacific Islander	68
Black/African-American	352
Multi-Racial	112
Other Race	114
White/Caucasian	345
Unknown/Declined	210
Data Not Available	11

	#
Ethnicity	
Hispanic or Latino	202
Not Hispanic or Latino	776
Unknown/Declined	241
Data Not Available	14
Primary Language	
American Sign Language	1
Arabic	2
Armenian	2
English	1,103
Farsi	2
Hmong	8
Lao	3
Mien	1
Other Non-English	13
Russian	11
Spanish	23
Tagalog	1
Vietnamese	1
Unknown/Declined	56
Data Not Available	6

SERVICES

Services by Location

A total of 12,254 services were provide in various locations. The location with the highest frequency of services was the office (64.6%).



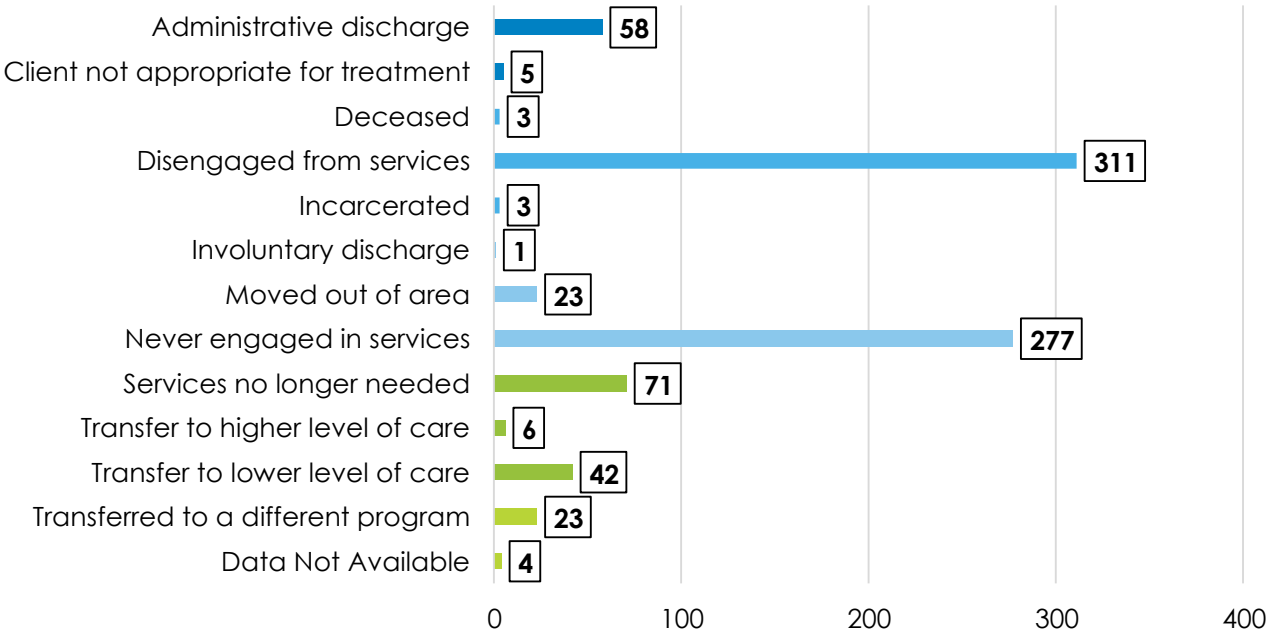
Services by Type

954 individuals received at least one service during the period. A total of 12,254 services were provided. The table below highlights the types of services provided throughout the year.

Service Type	# of Clients	# Services
Assessment	573	1,027
Care Coordination	18	21
Crisis	24	35
Medication Support	546	4,139
Other Client Services	296	605
Plan Development	232	293
Referral	575	3,237
Rehabilitation	411	2,646
Supplemental services	1	1
Therapy	34	250

DISCHARGES

A total of 827 discharges occurred during the reporting period. 704 clients were discharged for neutral or unknown reasons. Of the remaining clients, **91.9%** (113 of 123) were discharged for successful reasons.



CLIENT SATISFACTION



This report was developed and distributed by
Turning Point Community Program's
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