



## Our Mission

Our mission is to enhance the quality of life for our clients by providing recovery-based, individualized supportive services. Our commitment is to empower individuals to take charge of their own lives and to allow growth opportunities for themselves. We challenge individuals to reach their greatest potential by promoting self-care and independence. We strive to provide services in the most cost-effective, least restrictive, and most normalized environment possible.

## WHAT WE DO

**COMMUNITY ASSISTANCE RECOVERY ENTERPRISE (CARE)** provides intensive mental health services designed to partner with individuals with severe psychiatric disorders. Most of the individuals we serve are currently involved or at risk for involvement in the criminal justice system, encounter frequent psychiatric hospitalizations and are chronically homeless.

CARE is very focused on evidence-based practices in conjunction with community-based practices. Some practices that are utilized in the CARE program include: Assertive Community Treatment (ACT), Harm Reduction, Motivational Interviewing and Strength-Based Solutions Focus. Others include: a Housing First Model, Client-Centered Approaches and doing whatever it takes to assist the member in meeting their needs to improve their quality of life standards.



**Outreach services,**  
service coordinators,  
psychiatrists, and nurse  
assistance



**Intensive interventions,** court  
liaisons, multi-agency  
partnership



**Medication services,**  
housing assistance

## CENSUS

102

Unduplicated  
Individuals enrolled  
and served in CARE

25

Total  
Discharges

Individuals Served through CARE  
Pre-Enrollment Program

3

Individuals Transferred from Pre-  
Enrollment into CARE Program

0

## DEMOGRAPHICS

All demographics below include unduplicated individuals enrolled in the CARE program (N=102).

	#
<b>Age Group</b>	
18 – 25 years (TAY)	14
26 – 59 (Adult)	66
60+ (Older Adult)	22
<b>Race</b>	
Asian	6
Black or African American	12
Hispanic or Latino (all races)	11
Native Hawaiian or other Pacific Islander	3
White/Caucasian	47
Other	22
Decline to Specify	1
<b>Ethnicity</b>	
Hispanic or Latino	40
Not Hispanic or Latino	58
Unknown	3
Decline to Specify	1
<b>Gender</b>	
Male (including Female-to-Male)	53
Female	49

	#
<b>Sexual Orientation</b>	
Heterosexual	75
Lesbian/Gay/Bisexual/Transgender	9
Unknown/Decline to Answer	18
<b>Primary Language</b>	
American Sign Language (ASL)	1
English	96
Spanish	3
Hmong	1
Decline to Specify	1
<b>Veteran Status</b>	
No	101
Yes	1
<b>Primary Diagnosis</b>	
Bipolar and Related Disorders	17
Depressive Disorders	22
Schizophrenia Spectrum and Other Psychotic Disorders	59
Trauma and Stressor-Related Disorders	4

### City of Residence by Age Group

City of Residence	TAY		Adult		Older Adult		TOTAL	
	#	%	#	%	#	%	#	%
Atwater	3	20.0%	6	9.2%	1	4.5%	10	9.8%
Ceres	0	0.0%	2	3.1%	1	4.5%	3	2.9%
Chowchilla	1	6.7%	3	4.6%	0	0.0%	4	3.9%
Delhi	0	0.0%	3	4.6%	0	0.0%	3	2.9%
Dos Palos	0	0.0%	1	1.5%	0	0.0%	1	1.0%
Gustine	0	0.0%	1	1.5%	1	4.5%	2	2.0%
Livingston	1	6.7%	2	3.1%	0	0.0%	3	2.9%
Lodi	0	0.0%	1	1.5%	0	0.0%	1	1.0%
Los Banos	1	6.7%	2	3.1%	2	9.1%	5	4.9%
Merced	7	46.7%	38	58.5%	16	72.7%	61	59.8%
Modesto	0	0.0%	1	1.5%	0	0.0%	1	1.0%
Planada	1	6.7%	1	1.5%	0	0.0%	2	2.0%
Stockton	0	0.0%	4	6.2%	1	4.5%	5	4.9%
Winton	1	6.7%	0	0.0%	0	0.0%	1	1.0%
<b>Total</b>	<b>14</b>	<b>100.0%</b>	<b>66</b>	<b>100.0%</b>	<b>22</b>	<b>100.0%</b>	<b>102</b>	<b>100.0%</b>

## DOMAIN OUTCOMES

Prior 12-month data is extracted from the Partnership Assessment Form (PAF). First 12-month data is extracted from the Key Event Tracking (KET) form.

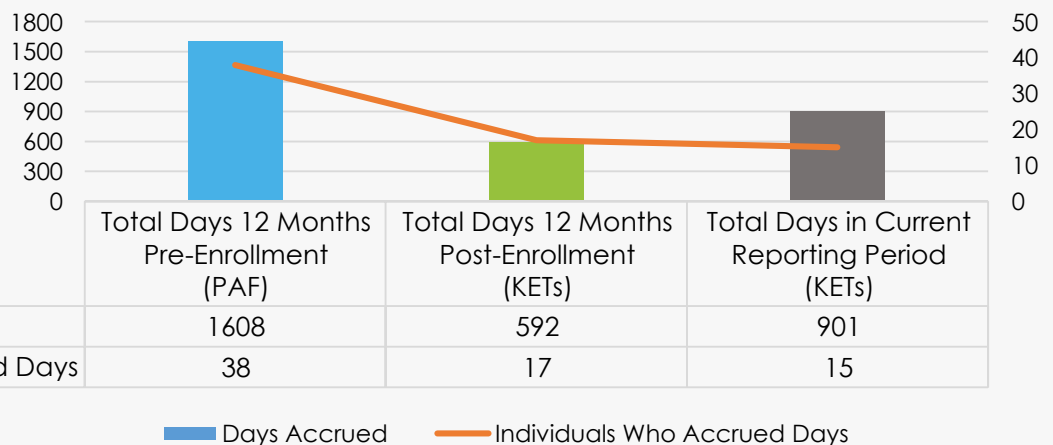
### PSYCHIATRIC HOSPITAL DAYS

#### All Clients Served in the 23/24 Fiscal Year

	#
Total Days Accrued	1230
Total Indv. Who Accrued Zero Psychiatric Hospital Days	79
Total Indv. Who Accrued Psychiatric Hospital Days	24

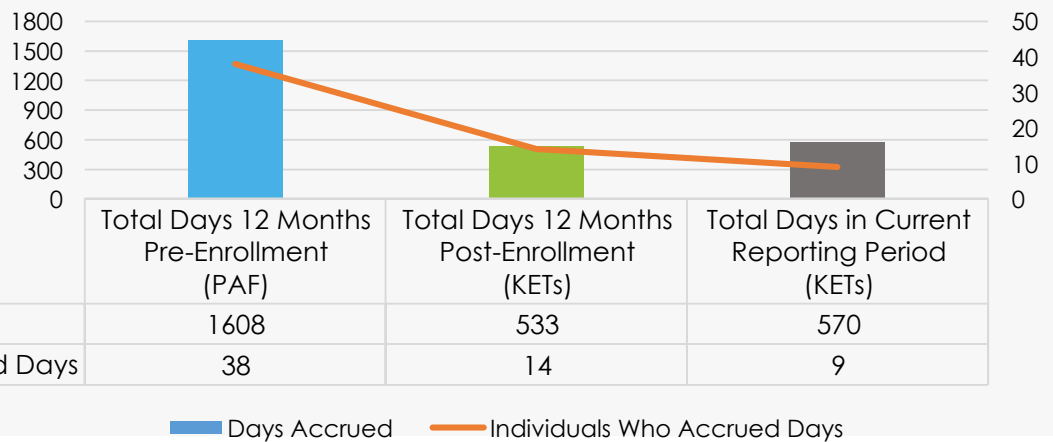
#### Pre/Post Comparisons

#### Individuals with at Least One Year Tenure



**63.2%** ↓ DECREASE IN PSYCHIATRIC HOSPITAL DAYS (Between Pre-Enrollment and Post-Enrollment)

#### Only Individuals Who Accrued Psychiatric Hospital Days 12 Months Pre-Enrollment



**66.9%** ↓ DECREASE IN PSYCHIATRIC HOSPITAL DAYS (Between Pre-Enrollment and Post-Enrollment)

## JAIL DAYS

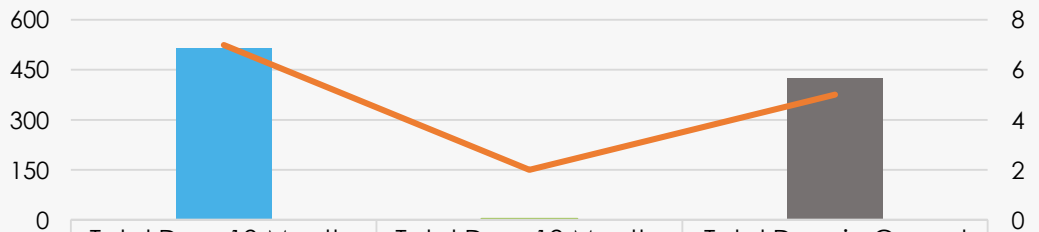
### All Clients Served in the 23/24 Fiscal Year

	#
Total Days Accrued	501
Total Indv. Who Accrued Zero Jail Days	96
Total Indv. Who Accrued Jail Days	6

### Pre/Post Comparisons

#### Individuals with at Least One Year Tenure

51  
 Individuals with  
at least one  
year tenure



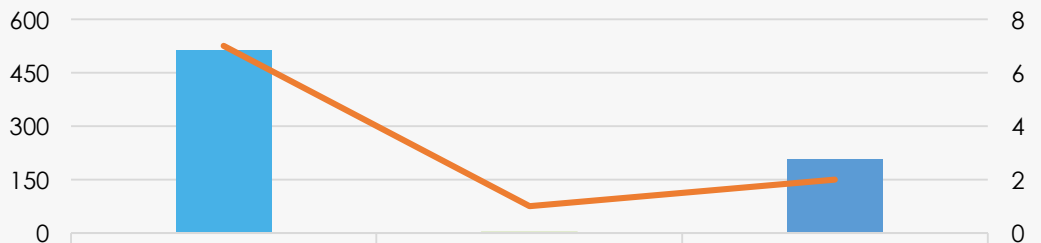
	Total Days 12 Months Pre-Enrollment (PAF)	Total Days 12 Months Post-Enrollment (KETs)	Total Days in Current Reporting Period (KETs)
Days Accrued	514	3	424
Individuals Who Accrued Days	7	2	5

■ Days Accrued     — Individuals Who Accrued Days

**99.4%** ↓ **DECREASE IN JAIL DAYS (Between Pre-Enrollment and Post-Enrollment)**

#### Only Individuals Who Accrued Jail Days 12 Months Pre-Enrollment

3  
 Individuals Who  
Accrued Days  
Pre-Enrollment



	Total Days 12 Months Pre-Enrollment (PAF)	Total Days 12 Months Post-Enrollment (KETs)	Total Days in Current Reporting Period (KETs)
Days Accrued	514	1	207
Individuals Who Accrued Days	7	1	2

■ Days Accrued     — Individuals Who Accrued Days

**99.8%** ↓ **DECREASE IN JAIL DAYS (Between Pre-Enrollment and Post-Enrollment)**

## HOMELESS DAYS

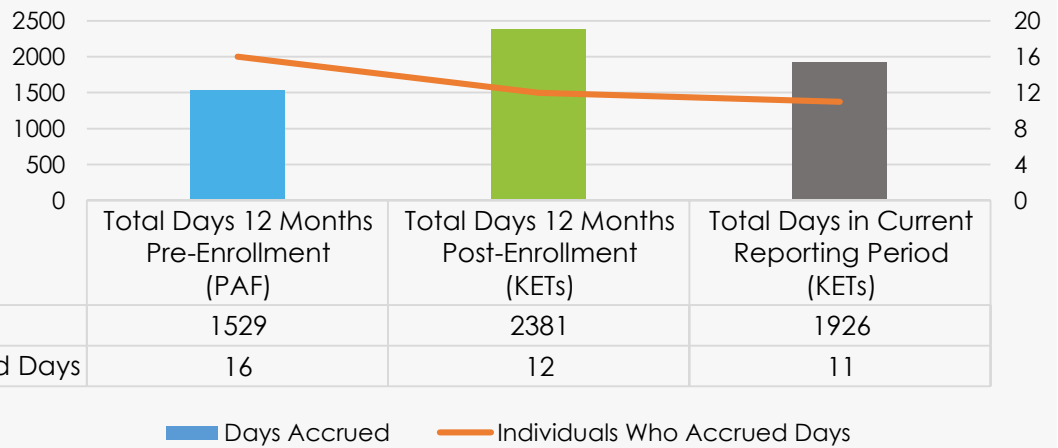
### All Clients Served in the 23/24 Fiscal Year

	#
Total Days Accrued	3201
Total Indv. Who Accrued Zero Homeless Days	77
Total Indv. Who Accrued Homeless Days	25

### Pre/Post Comparisons

#### Individuals with at Least One Year Tenure

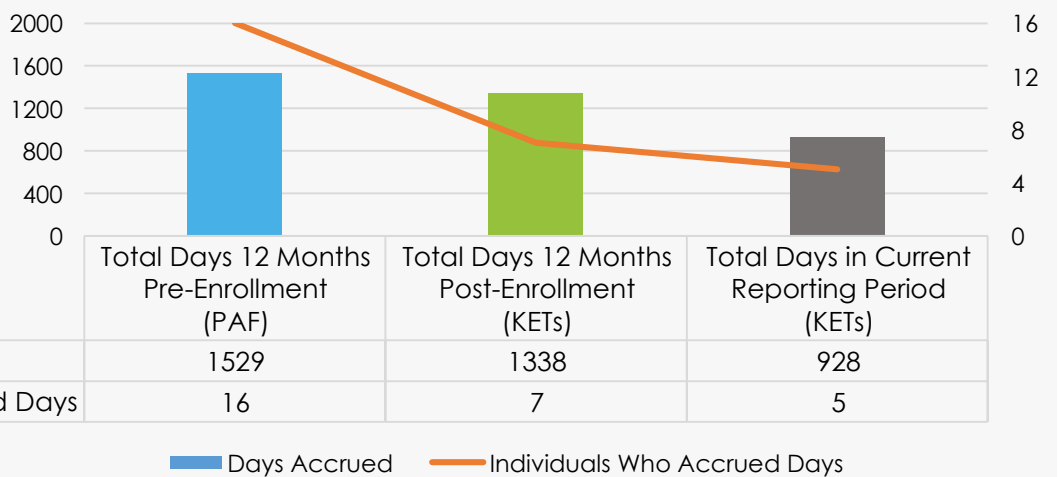
51  
 Individuals with  
at least one  
year tenure



55.7% ↑ INCREASE IN HOMELESS DAYS *(Between Pre-Enrollment and Post-Enrollment)*

#### Only Individuals Who Accrued Homeless Days 12 Months Pre-Enrollment

14  
 Individuals Who  
Accrued Days  
Pre-Enrollment



12.5% ↓ DECREASE IN HOMELESS DAYS *(Between Pre-Enrollment and Post-Enrollment)*

## EMERGENCY INTERVENTIONS (EI)

### All Clients Served in the 23/24 Fiscal Year

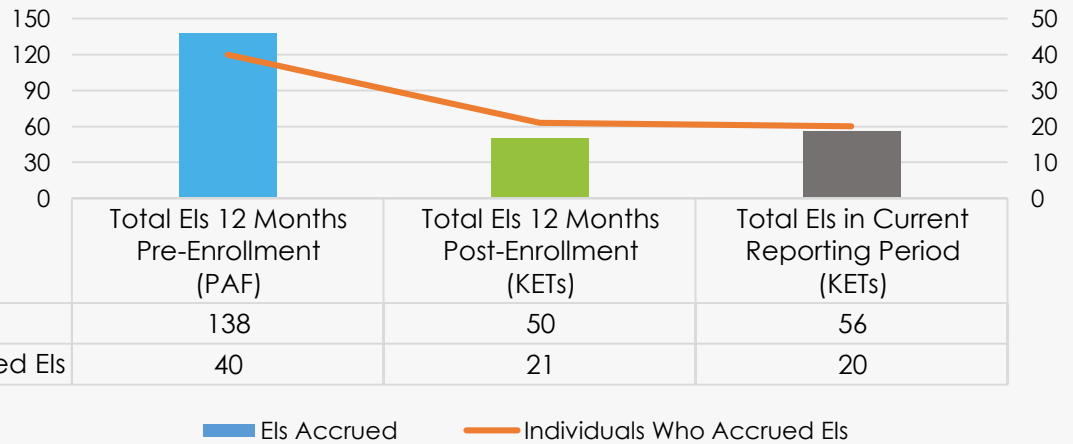
	#
Total Days Accrued	68
Total Indv. Who Accrued Zero Emergency Interventions	74
Total Indv. Who Accrued Emergency Interventions	28

### Pre/Post Comparisons

#### Individuals with at Least One Year Tenure

51

Individuals with at least one year tenure

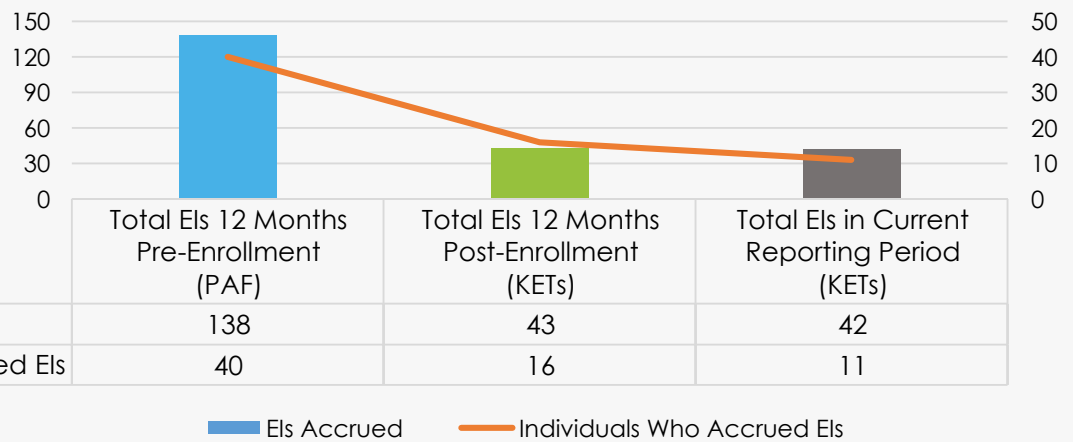


63.8%
↓
DECREASE IN EMERGENCY INTERVENTIONS (*Between Pre-Enrollment and Post-Enrollment*)

#### Only Individuals Who Accrued Emergency Interventions 12 Months Pre-Enrollment

40

Individuals Who Accrued Els Pre-Enrollment



68.8%
↓
DECREASE IN EMERGENCY INTERVENTIONS (*Between Pre-Enrollment and Post-Enrollment*)

## EMPLOYMENT

<b>Interested in Employment</b>	<b>8 (7.8%)</b>
Employed	3 (37.5%)
Unemployed	5 (62.5%)
<b>Not Interested in Employment</b>	<b>94 (92.2%)</b>
Employed	0 (0.0%)
Unemployed	94 (100.0%)
<b>Total</b>	<b>102</b>

## MILESTONES OF RECOVERY SCALE

The Milestone of Recovery Scale (MORS) is both a clinical and administrative tool. It allows us to measure where individuals are in their journey of recovery and produce data that describes the journey of recovery over time.

The MORS has 8 possible categories of recovery, or milestones, in which a client may be assessed to be at. They include:

- Extreme Risk (1)
- High Risk/ Not Engaged (2)
- High Risk/ Engaged (3)
- Poorly Coping/ Not Engaged (4)
- Poorly Coping/ Engaged (5)
- Coping/ Rehabilitation (6)
- Early Recovery (7)
- Advanced Recovery (8)

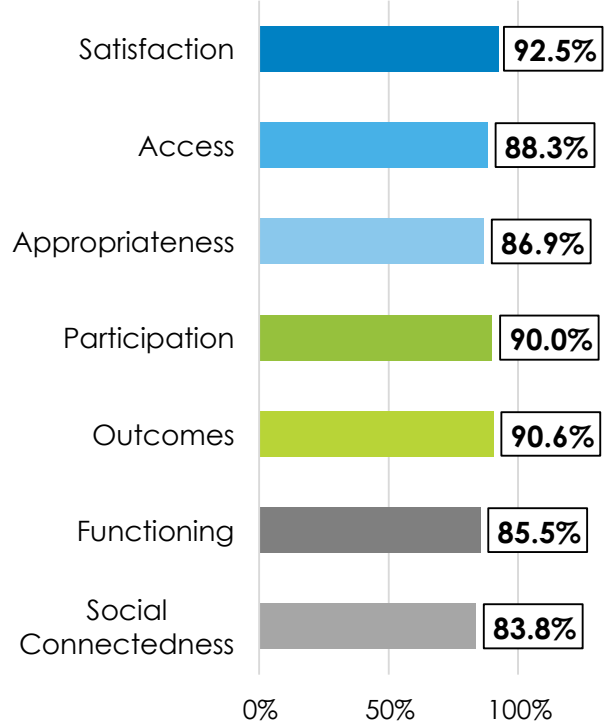
Client Group	#	%
Clients with higher MORS in June 2024 than in July 2023	17	21.8%
Clients with same MORS in June 2024 and July 2023	18	23.1%
Clients with lower MORS in June 2024 than in July 2023	15	19.2%
Clients with no MORS in either June 2024 or July 2023	26	33.3%
Clients who were unable to rate (score of 9)	2	2.6%
<b>Total</b>	<b>78</b>	<b>100.0%</b>

## DISCHARGES

Discharge Destination	#	%
Admitted to residential/institutional MH services	4	16.7%
Client moved to another county/service	5	20.8%
Client's whereabouts unknown	2	8.3%
Completed MH Service	4	16.7%
Deceased	2	8.3%
Internal program change (higher level of care)	1	4.2%
No Longer Receiving Services (Client Choice)	2	8.3%
Jail/Prison	1	4.2%
State Hospital	1	4.2%
Target Population Criteria Not Met	2	8.3%
<b>Total</b>	<b>25</b>	<b>100.0%</b>

## CLIENT SATISFACTION

### Level of Satisfaction by Domain



**Overall Satisfaction Rate** **87.7%**

This report was developed and distributed by  
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Outcomes & Evaluation Department



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